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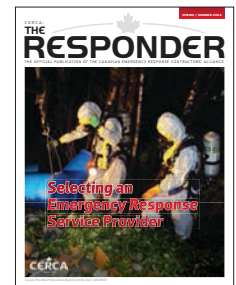
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On the Cover: When choosing a emergency response service provider, you need to consider factors such as speed of execution, capability, and capacity – contractors must be engaged and understand how to do the job right – and be able to do it right away. Photo courtesy of Shawn Barton, CERCA Chair.

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Shawn Barton
Chair, CERCA

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A Message from the Chair



Welcome to the Spring 2024 edition of CERCA: the Responder. It is my pleasure to once again be welcomed into the role of Chair for the Canadian

Contractors Alliance (CERCA), and I am honored for the continued opportunity to work alongside such a talented and driven team of professionals. CERCA is a melting pot of some of the most highly trained and specialized talent that North America has to offer in the environmental emergency response and preparedness space.

In a year marked by escalating environmental issues and social and economic upheaval, many businesses and industry organizations are finding prudence in self-reflection and strategic preparation that will help cement their position as sustainable and marketable entities in an undefined and rapidly evolving commercial landscape. CERCA, although not structured for profit, is no different.

The Executive Committee remains committed to our mission to provide and promote a network of sound environmental emergency response service providers in Canada, and it has its sights set on redefining, expanding, and accessing the total available market for our member organizations.

The CERCA executive team meets regularly to have open and ever evolving discussions that focus on the value and sustainability of the organization. Over the first quarter of 2024, we set the wheels in motion to focus on a number of initiatives through the balance of my two-year term. Between now and the fall of 2025, members and affiliates will see a call to arms for support and resources to advance these initiatives which include:

- Increasing awareness and accessibility of our member contractors, vendor, and associate members through targeted advertising campaigns and increased technology-based accessibility tools. This initiative will focus on directing a broader market audience towards CERCA's interactive website to aid in contractor selection and highlight capability, capacity and service offerings

of member companies and the group as whole.

- Working together with public and private sector stakeholders to continue to promote and support the design and implementation of a specialized Canadian training center that will deliver increased capability and capacity both in the response contracting space, as well as the larger industrial operations space for Canadian markets.
- Exploration of increased affiliation with like-minded and structurally complimentary organizations that operate in the dangerous goods handling and transportation spaces, as well as the broader industrial service applications space.
- A determined focus on collaboration and community, with an eye to collating related conferences, meetings, and events held within the response and preparedness communities – in both the public and private sectors – to bring these communities closer together in a meaningful way, while reduce the costs of participation in multiple, similar events.
- Identification and entry into emerging and evolving markets that currently exist on the periphery of our collective suites of services, including climate change-related markets, exponentially changing technology sector advances in data gathering, management, and interpretation, and hydrocarbon alternative energy sectors, just to name a few.

The road ahead

I am confident in our ability to succeed. We have the best of the best in Canadian talent at our disposal, and I am excited to play a role in pushing the envelope and embracing new and changing ways of doing business to match the times. I encourage all members, affiliates, and the greater response and preparedness community to reach out to us regularly and engage often as we strive to expand the CERCA name, presence, and value in the Canadian marketplace.

On behalf of the CERCA executive team, I wish you a prosperous and safe 2024 and look forward to seeing you all in person at our Spring meeting in Saskatoon!

Selecting an Emergency Response Service Provider

Knowing how to choose the right emergency response contractor for the task at hand is paramount to protecting and preserving the environment we live in. Photo courtesy of Andy Jeves, CERCA Vice-Chair, Nucor Environmental.



By Paul Adair, Staff Writer



In the dynamic world of dangerous goods / non-hazardous materials response, the effectiveness of an emergency response contractor is crucial to protecting and preserving the environment we live in, as well as stakeholder interests. The requirements for speed of execution, coupled with relevant capability and capacity, must be balanced to promote the desired outcomes at all events. It is critical then, when selecting an emergency response service provider, contractors are engaged and understand how to do the job right – and be able to do it right away.

Even though current Canadian provincial and federal regulations provide some parameters that govern specific aspects of the work that emergency response service providers perform, there is currently no overarching regulatory definition that licenses or mandates

the structure, capability, capacity, or procedures used when promoting an organization as being qualified to perform environmental emergency response work in Canada. This brings significant meaning to the Latin adage ‘caveat emptor,’ which translates to ‘let the buyer beware.’

This is particularly true on an industrial level, where misjudgments can have significant consequences. After all, delays and mistakes caused by ineptitude or inexperience can prove costly in terms of risks not only to human health, safety, and the environment, but also to commercial interests, such as production slowdowns, cost overruns, and an organization’s loss of reputation.

It is for these reasons that the Canadian Emergency Response Contractors Alliance (CERCA) was created.

The role of CERCA

Immediately after its inception nearly 30 years ago, CERCA and its members

set a high bar in Canada in terms of championing the safest and most effective means of responding to and mitigating all manners and magnitude of dangerous goods and non-hazardous materials-related events across Canada. Now, many emergencies later, CERCA is recognized internationally as a premier association of verified emergency response contractors and environmental emergency response-related resources.

Throughout the years, the mandate of CERCA has been to provide and promote a network of sound environmental emergency response service providers in Canada.

“In a nutshell, the primary function of CERCA is to facilitate productive interactions between end users of emergency environmental response services, and the contractors that have been verified by industry experts as capable to provide them,” says Shawn Barton, CERCA Chair and veteran contractor. “We also take an active role in regularly communicating

changes in best practices and standards, as well as any other new or relevant information through a number of forums, including semi-annual conferences and the CERCA: *The Responder* magazine.”

To accomplish its objectives, CERCA and its industry partners have developed and maintained a two-year verification cycle that involves partner organizations – such as the Chemistry Industry Association of Canada’s (CIAC) *Transportation Emergency Assistance Program* (TEAP III) – and subject matter experts representing Class 1 and short line railway, marine and road transportation, and chemical manufacturing and distribution industries.

“These process can, at first glance, seem daunting and extremely detailed, however CERCA and its industry partners have taken great care to keep the requirements to a minimum,” says Barton. “It is a complex service that requires acute attention to many details in order to ensure that all parties are receiving safe and effective services from our members.”

How to choose a contractor

Despite CERCA’s long tenure and its active role in the Canadian dangerous goods response marketplace, recurring questions that the CERCA leadership team and members regularly encounter are related to how to source and select qualified dangerous goods emergency response contractors that are suitable for the task at hand.

“While CERCA and its partners continue to frequently promote our membership of qualified, skilled, and verified contractors, in many private and public sector companies, the answer to the question of, ‘Where do I look when a spill occurs?’ is too often, ‘Google it,’” says Barton. “Because of this, CERCA is actively reintroducing itself in 2024 to an expanded audience and is raising awareness regarding access to its membership and advocating for the availability of the best-of-the-best emergency response contractors in the country.”

CERCA’s website – www.cerca-aceiu.ca – is specifically designed to enable direct access to verified contractor members, as well as a host of additional related resources – many of which can come into play during a release, or potential release, of dangerous goods.



CERCA Biannual meeting, Fire and Emergency Services Training Institute (FESTI), Mississauga Ontario. Photo courtesy of Shawn Barton, CERCA Chair.



CERCA Corporate member ECRC-SIMEC Training and awareness session using 'Dolly' tank truck simulator. Photo courtesy of Shawn Barton, CERCA Chair.

Website’s features include both an interactive member location map, where users can geographically observe and select options relative to an event location; a comprehensive member section, which provides at-a-glance access to verified contractor members, association, and corporate members; and regulatory advisors and applicants who have prepared themselves for assessment but have not yet received their verification.

Within the Members Section, copies of each contractor’s current *Certificate of Verification*, biennial *Standard Assessment*, and standard annual updates are available for review to aid in selection of contractors that have specific capabilities and capacity relating to class, mode, or chemical-specific demonstrated competencies.

A comprehensive 27-page detail, covering everything from proven experience, equipment, maintenance, safety records, environmental, social, and

governance (ESG) policies, corporate structure, and accessibility is contained within this assessment. This is a valuable tool that can provide the end user with a fuller understanding of what each available contractor brings to the table.

Responsible parties in need of response services can rest easy knowing that, when they see the CERCA-verified stamp of approval, the research has been done and the contractor has a proven track record of being both capable and professional.

The benefits of membership

CERCA offers a range of membership types, including Contractor, Association, and Corporate. The benefits of CERCA in the marketplace extend well beyond their quality emergency response services; CERCA delivers tangible benefits to members as well.


Membership provides free admission to CERCA’s in-person semi-annual

meetings – meals and networking event included. These sponsored events are ‘must-attend’ meetings for the response and preparedness sectors, as they offer a variety of presentation opportunities, along with two days of in-depth information provided through guest speakers, peer-to-peer presentations, case studies, updates, and notifications from Canadian regulators. The meetings are also a chance to rub shoulders with a variety of representatives from industry vendors

and suppliers on all manner of new and relevant industry topics.

With delegates from up to 40 member organizations and industry partners, the networking and business development opportunities that exist under the CERCA umbrella provide unique opportunities for organizations to promote their interests, expand their client base, and to reach an otherwise niche industry all within a one-stop-shop. All organizations affiliated with CERCA hold up the common theme of

emergency response, and the organization provides a phenomenal forum to bring service providers and end users together in a mutually beneficial environment.

For more information on how to join CERCA, check out its membership application on page 25 of this publication, or reach out directly to the CERCA Executive Team found on page 7, any of whom would be more than happy to have a conversation about how CERCA can benefit your organization. 



The graphic features a large yellow stylized 'CN' logo on the left. To its right is a yellow circular emblem containing a black silhouette of a tanker truck with a single drop of liquid falling from its tank. Below the 'CN' logo, the text 'Training Opportunities for First Responders' is written in white. Further down, a list of regional contact numbers is provided in white text. At the bottom, a yellow banner contains the website 'cn.ca/dg' in large black letters, followed by 'FIRST RESPONDER TRAINING & RESOURCES' in smaller black letters.

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CERCA Membership Requirements

Each contractor must complete an application and verify that the following standards are being met:

- 24-hour Canadian activation number.
- The company must be in good standing with applicable provincial workers' compensation agencies.
- Response personnel and equipment must reside in Canada.
- A minimum of two Team Leaders must be current on all elements of the *CERCA Training Matrix*.
- A minimum of two response team members (excluding Team Leaders) must be current with all training requirements.
- 100 per cent compliance with the *CERCA Basic Equipment List*. Also, 100 per cent compliance with the *CERCA Specialty Equipment List* if a commodity is identified in the contractor's *Capability Chart*.
- Insurance coverage of \$5 million; both Environmental Impairment and Commercial Liability insurance.
- Successfully complete an assessment, which will determine whether the contractor's location meets the TEAP III *Transportation Emergency Response Service Provider (TERSP)* standard, as outlined in *TEAP III Standard Assessment Management Process*. The results of this assessment will be published on the CERCA website when successfully completed.
- To become and remain a CERCA emergency service provider (ESP), the member must maintain a minimum of one assessed location in good standing.



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


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OSR: Emergency Response with Integrity

By Paul Adair, Staff Writer



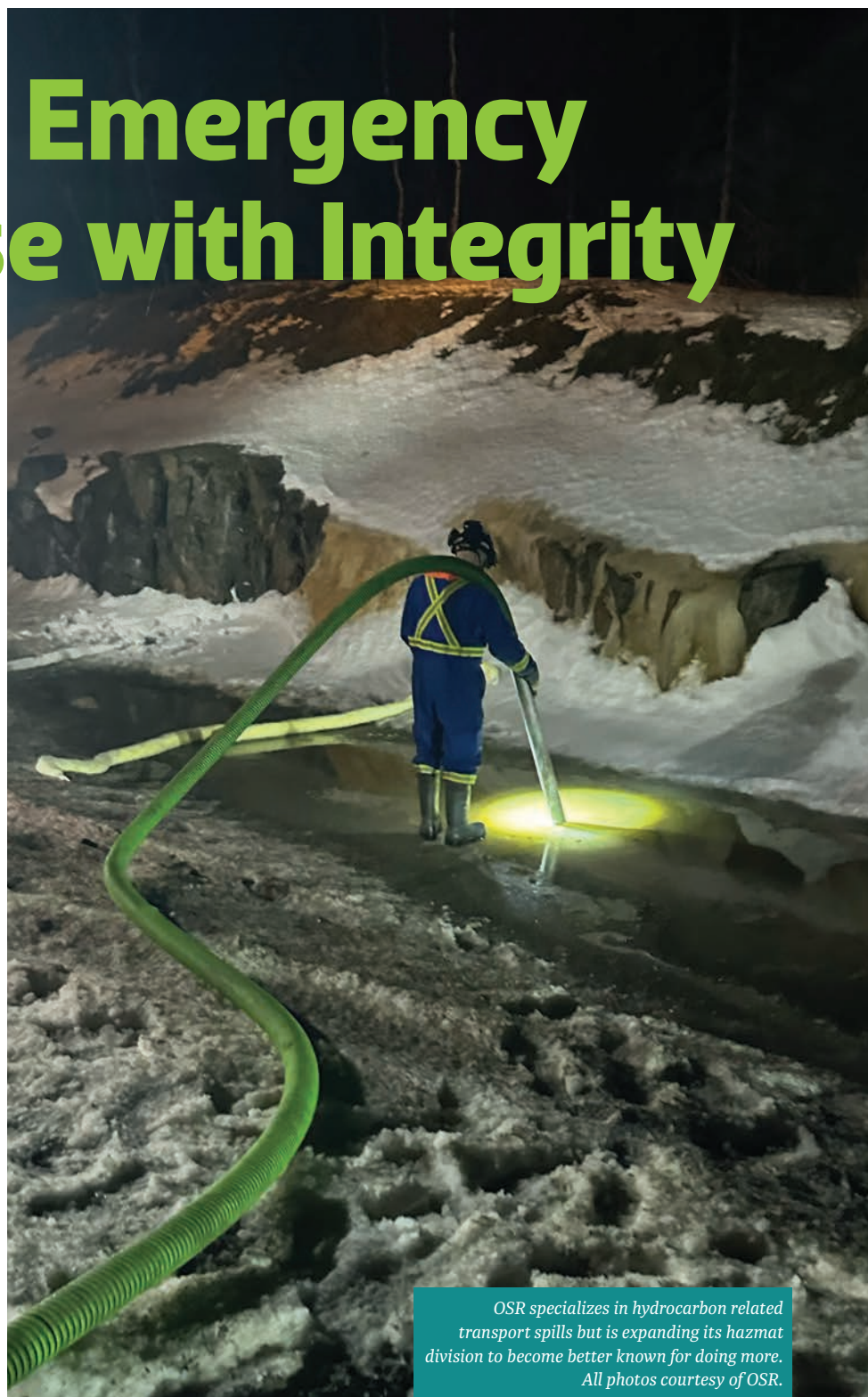
Founded in 2019, Ontario Spill Response (OSR) is a relatively new entrant into the emergency response contracting industry, but the company has experienced a significant amount of growth in a short period of time. Located in Stayner, Ontario, OSR specializes in transport losses across the province.

“When Ontario Spill Response first started, we would mostly work in and around Simcoe County cleaning up spills but, lately, we are being called to places like Timmons, Foleyet, London; basically, all over Ontario,” says OSR Owner, Jeff Chubry. “When you look at where we started, just my wife and I loading up the truck with spill supplies and heading out, it’s surreal to think about how far we’ve come and what we are being asked to do. It has been a wild ride for sure.”

Prior to OSR, Chubry worked as a project manager for another emergency response company and, when he decided to leave and start his own business, he was warned of the financial burden and told that he would not make it without deep pockets – something that only encouraged him more.

Chubry says, “When someone tells me that I can’t do something, it just makes me want to prove them wrong. This is definitely the best thing I have ever done in my life.”

The emergency response contracting industry in Ontario today tends to be extremely competitive and the first few years were challenging for the fledgling company. But the success to date for OSR can be largely credited to Chubry’s



OSR specializes in hydrocarbon related transport spills but is expanding its hazmat division to become better known for doing more. All photos courtesy of OSR.

desire to do business differently and to always act with integrity.

“As long as you’re someone who does what you say you’re going to do, and you do your job well, customers will

find your business,” says Chubry. “I’m a guy who stands by his work and takes responsibility when things go wrong – a philosophy that seems to be working for us at OSR.”



Originally operating in and around Simcoe County, OSR is today called out all over the province and is looking to soon open a new office in northern Ontario.

A committed team

Currently, OSR is primarily tasked by various insurance companies and engineering firms for its expertise in hydrocarbon-related transport spills. The company has its Environmental Compliance Approvals (ECAs) for conducting

in-situ remediation and injecting chemicals into the ground if they cannot be taken out. The OSR team is comprised of five current or former firefighters who are all trained in hazmat up to the tech level. In the future, Chubry is looking forward to expanding his hazmat

division to become better known for more than just a petroleum hydrocarbon spill response company.

“All my staff are very highly trained in what we do, and everyone here takes great pride in our work,” says Chubry. “We are invested in ensuring that the job is done properly. The fact that we’re today being asked to drive seven hours and attend to a spill, especially when there are companies closer that could do the job, really is a feather in our cap, as well as a validation that our clients appreciate the way we do business.”

Because OSR has firefighters on staff, the company is also able to help support the efforts of the nearby local fire services, such as in Clearview, Collingwood, and Bradford West Gwillimbury. To this end, OSR has a truck equipped with a mobile SCBA charging system, and the company is on site for all live fire exercises to provide the fire services with air. This relationship with the fire services has also opened the door to OSR being called out for more fire-adjacent activities, such as fuel leaks.

“We’ve had a few incidences up in Simcoe County where commercial

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trucks have flipped over and are leaking fuel, and the firefighters are calling us to assist them with the stuff they aren't sure on how to handle," says Chubry. "It has been a real honour to get to work with all the local fire chiefs and be trusted to be put into those kinds of situations."

The road ahead

2024 promises to be a big year for the company, as it is set to be TEAP III audited, which will – hopefully – lead to becoming Canadian Emergency Response Contractors' Alliance (CERCA) certified shortly thereafter. Chubry is excited to be joining CERCA and sees great value in holding membership with the organization, both as a networking resource but also as a demonstration of OSR's commitment to being counted among the best in the industry.

"We did our hazmat tech training with the GFL team this year on our way to becoming CERCA verified and to be able to go in and train with guys who have hundreds and hundreds of experience, who have worked for CN, and who have worked with hazardous material for a living for years, it's been amazing," says Chubry. "We're extremely grateful for the opportunity to not only learn from CERCA members, but also to set ourselves on a path to success that other companies in this industry might not be on. When you can say you are CERCA certified, you're also saying that you have all the necessary training tools and equipment to do the job – and to do it right."

Looking ahead, OSR plans to keep developing relationships with clients and continue pursuing measured growth. The company also hopes to get to the next level and set up shop in a new building, hire administrative staff to handle office duties, and free up the field team to do what they do best. Further down the road, OSR is looking at opening up a second location in northern Ontario to handle the volume of calls from that part of the province.

"A new location is something that we have on the radar for later this year," says Chubry, "Right now, it seems that we are spending a lot of time in the north, so I think that it's critical that we have staff closer to the action who are able to meet the needs of our northern clients more efficiently. We're pretty excited for what the future holds at OSR."



Founded by Jeff Chubry in 2019, Ontario Spill Response is a emergency response company that aims to do business differently, and always with integrity.



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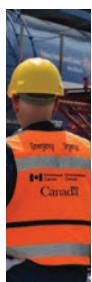
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The TRANSCAER® Initiative: Enhancing Transportation of Dangerous Goods Safety and Preparedness



TRANSCAER's Safety Train provides a hands-on educational experience to learn about the safe transportation of dangerous goods across the country. Photo courtesy of TRANSCAER.

By Kristina Adler, Transportation Policy and Program Officer, Chemistry Industry Association of Canada



In Canada, the safe transportation of dangerous goods is a top priority for industry, emergency responders, and the communities in which these goods travel through. That is why the Transportation Community Awareness and Emergency Response Initiative (TRANSCAER®) was established by the Chemistry Industry Association of Canada (CIAC) in 1985. Today, TRANSCAER is led by CIAC and the Railway Association of Canada (RAC).

TRANSCAER exists to ensure that communities are kept informed about the products being moved through their

area by road and rail, and what measures are in place to ensure the safe transportation of those products.

TRANSCAER members work with municipal officials, emergency responders, and residents along transportation routes to assist them in developing and evaluating their community emergency response plans. TRANSCAER also hosts dozens of outreach events across Canada each year.

CIAC and the RAC also partner with other associations across Canada and the United States, representing manufacturers, distributors, transportation companies, and emergency responders. TRANSCAER members and partners work to ensure that transportation

safety best practices are shared, and that consistent, state-of-the-art training and emergency preparedness activities are carried out across North America.

With a presence from coast-to-coast, TRANSCAER has made significant steps in enhancing safety and preparedness across Canada. Through a network of regional committees and partnerships with industry leaders, TRANSCAER delivers training sessions, educational resources, and outreach programs tailored to the needs of local communities. Additionally, TRANSCAER facilitates partnerships between industry stakeholders, government agencies, first responders and local communities to promote a coordinated approach to

the safe transportation of dangerous goods and in the event of an incident.

Educational component

Central to the TRANSCAER initiative is the 'Safety Train,' a hands-on educational resource serving as the unique backdrop for municipalities, emergency responders, and residents to learn about the safe transportation of dangerous goods from TRANSCAER members.

Since the retirement of the CCPX 911 tank car in 2018 due to an irreparable crack, TRANSCAER members and partners have been seeking ways to evolve the safety training program and develop innovative ways to engage with communities and first responders. Working in partnership with Transport Canada's Rail Safety Improvement Program, CIAC has developed virtual reality tools to support TRANSCAER outreach efforts and is working to build a new Safety Train.


TRANSCAER's virtual reality tour offers a 360-degree view of the retired CCPX 911 training tank car, providing first responders with familiarization

and awareness of railway equipment, emergency response, safety procedures, and the transportation of dangerous goods. This bilingual virtual reality experience allows TRANSCAER to reach more communities and first responders across Canada than ever before.

The newly developed virtual tools will complement the hands-on instruction offered by the Safety Train by allowing remote communities to access training via virtual reality headsets and through an interactive online program.

Additionally, the TRANSCAER team has worked over the past four years to develop the new Safety Train by converting a railway tank car into a classroom on wheels for the purpose of training first responders.

The team has made significant progress on the fit-up, and it is anticipated that the tank car will be complete by Spring 2024. Upon completion, the new training tank car will embark on a cross-country tour, raising awareness about rail safety and emergency response for transportation incidents involving dangerous goods.

The TRANSCAER team is eager to share its new training tools with first responders in communities across Canada. These new tools will allow TRANSCAER to expand its reach and help raise awareness about rail safety for years to come. Learn more by visiting the TRANSCAER website at www.transcaer.com. 

Kristina Adler is the Transportation Policy and Program Officer for the Chemistry Industry Association of Canada (CIAC). She supports CIAC's Transportation of Dangerous Goods and transportation safety policy issues and leads the industry's TRANSCAER® outreach initiative. Kristina also plays an important role in bringing together and strengthening collaboration between chemical manufacturers, carriers, and emergency responders through the Transportation Emergency Assistance Program (TEAP® III). Additionally, she manages the interface of industry and government interests as the coordinator of the Multi-Association Committee on the Transportation of Dangerous Goods and contributes to a wide range of processes related to the transportation of dangerous goods policy in Canada.

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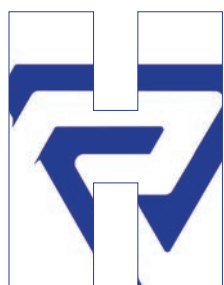
P: 204-371-7313

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Office Hours: Mon - Fri, 7am - 5pm

When You Need a Rapid Response

By Paul Adair, Staff Writer



Headquartered in Sherwood Park, Alberta, Rapid Response Industrial Group Ltd. is an industry leading group of professionals who provide complete emergency

response services to effectively manage and mitigate a broad range of hazardous and non-hazardous incidents, both on land and in the water. The slate of services offered by Rapid Response include chemical and fuel spills, tanker roll-overs, train derailments, pandemic outbreaks, drug labs, and bio-hazardous incidents.

Rapid Response serves its clients with precision, professionalism, and a strong commitment to safety. The experienced team at Rapid Response is wholly dedicated to protecting public health and safety while delivering the highest quality results and are trained in accredited hazmat response programs that meet National Fire Protection Association (NFPA) standards – the same training delivered to public emergency services.

With multiple locations across Canada, Rapid Response has enough staff and equipment resources to support events lasting days or even weeks, and the company is ready to respond any day, any time, anywhere.

“This is a unique industry to be a part of these days, and it can be a challenge to find qualified people who have the drive and initiative to be able to respond on a moment’s notice,” says Rapid Response Director, Reg Foster. “Rapid Response is a great employer where we always put safety first and do what we can to take care of



With multiple locations across Canada, Rapid Response has the capacity and capability to support events any day, any time, anywhere.

every employee. We have been very fortunate in terms of retention, which means our clients can always expect a timely and professional response when and where it’s needed most.”

A broad range of services

The company’s slate of services and specialized equipment helps it to stand out from the competition. Some

of its custom and tailored emergency response solutions include:

- **Environment Spill Expertise:** When a hazardous waste crisis occurs, every second counts. Rapid Response specializes in providing immediate and professional emergency services for environmental spills and offers a comprehensive solution that swiftly addresses these kinds of critical

Rapid Response is dedicated to protecting public health and safety while delivering the highest quality results in a variety of hazmat response situations. Photos courtesy of Rapid Response.



incidents. Leveraging its unique partnership with private charter fleets, Rapid Response guarantees around-the-clock availability, ensuring its emergency response teams are where you need them, when you need them most.

- **Gross Decontamination Showers Trailers:** Rapid Response' decontamination shower trailers come equipped with a self-contained dirty room, shower room, and a clean room with four showers, sinks, a negative air unit, heating, air conditioning, two 500-gallon fresh / grey water tanks, a water filtration system, on demand water heaters, a glycol flushing system, propane, fuel, a generator, lockers, towels, cleaners, benches, and lots of storage for PPE. In addition, Rapid Response can also supply qualified NFPA technicians – 24/7 – to manage the decontamination process, as well as help maintain the trailer.
- **Drug Detection and Illicit Drug Decontamination:** It can often be challenging for individuals, small businesses, and insurance companies to sign off on vehicles or properties knowing that there is a distinct possibility that dangerous illicit drugs may be present. Rapid Response not only has the most innovative equipment (Ion Scan 600) to detect trace amounts of residue (down to one billionth of a gram), but also has qualified NFPA accredited responders for entry and assessment. The company uses a 'food grade' product to neutralize any found

drugs, such as fentanyl, carfentanyl, and W18, on contact.

- **Theft Recovery:** Theft-recovered equipment, vehicles, motorhomes, and property often come with unknown risks, where they may have been subjected to a range of hazards. Ensuring that these assets are safe for inspection and repair can be a complex task that requires professional expertise. Rapid Response employs rigorous theft recovery vehicle testing procedures to effectively identify and address any potential hazards using a thorough evaluation to identify any potential threats or contaminants. The company utilizes specialized equipment and proven techniques to eliminate any found hazards, and then tests again to make sure the recovered unit is safe for further inspection and repair.
- **Training:** Rapid Response is seen as a leader in providing training to both the public and private sectors for hazardous materials, health and safety, regulatory compliance, and other types of training programs; many of which are accredited. The company also offers non-accredited courses at a cost savings to its clients.
- **Wildfire / Industrial Fire – Asset Protection:** Most recently, Rapid Response has started to offer fire suppression skids to help in the fight against wildfire and industrial fires to protect assets. Holding up to 275 gallons of water and 10 gallons of foam, the skids are trailer or truck mounted

with 30 to 125 gallon per minute pumps available.

Last year, Rapid Response expanded its range of services into the provinces of British Columbia and Ontario, further extending its commitment to providing top-tier services across the country and ensuring that more Canadians have access to the company's expertise in bio-hazard and theft recovery remediation.

"We are excited to bring our expertise to British Columbia and Ontario," said Matt Pogrebski, Operations Manager at Rapid Response Industrial Group. "Our team is dedicated to delivering the same level of excellence that our clients have come to expect, with a strong focus on safety and quality."

A commitment to safety

Rapid Response recognizes the right of workers to go home at the end of the day in the same condition as they arrived to work and is committed to ensuring the health and safety of its employees and all personnel employed at its work-sites. As such, the company strives to continually improve and create an incident-free workplace through effective administration, education and training.

From the Director to workers newly hired, employees at every level at Rapid Response are responsible and accountable for the company's overall safety initiatives, and every reasonable precaution – in all circumstances – is taken for the protection of all.

"Safety is a team effort at Rapid Response," says Foster. "We also have an award program for safety and recognize our employees for things such as going above and beyond when it comes to safety, kilometres travelled in company vehicles, and hours of work without any injury or lost time."

Rapid Response values its membership with the Canadian Emergency Response Contractors' Alliance (CERCA), believing the organization is an invaluable resource for networking and the sharing of best practices, as well as helping to make the emergency response industry safer for all stakeholders.

Foster says, "CERCA is a membership for spill response contractors, and we encourage any new companies and groups to get involved with the association, either as a contractor or corporate member."



Meet CERCA's Contractor Members

From all facets of the Canadian dangerous goods emergency response industry, the contractor members of the Canadian Emergency Response Contractors' Alliance comprise a sound emergency response network in Canada. Learn more about the teams offering emergency response services across our country.



ACCUWORX INC. (a GFL Company)

Clients rely on ACCUWORX Inc. to identify the most practical and efficient methods to manage, mitigate, and remediate hazardous releases to both land and water, including train derailments, trailer rollovers, fuel spills, and chemical spills. The team evaluates each specific situation before providing an appropriate course of action to contain the site. To any hazardous release, ACCUWORX can deploy a team of experienced, NFPA 472 hazardous materials technicians equipped with the proper tools and personal protective equipment. The company is TEAP III verified, and its technicians are crude oil spill response specialists with advanced tank car training and have SVOP and MED-A3 training for marine responses.

Contact:

Chris Nicholson

Head Office: 220 Superior Boulevard
Mississauga, ON L5T 2L2
Tel: (416) 410-7405
Emergency Tel: (877) 898-7222
<http://www.accuworx.ca>
christophernicholson@gflenv.com



GFL ENVIRONMENTAL

GFL Environmental skillfully assists customers with the careful planning and preparation of organized response to a potential hazardous materials incident. The team works with customers to provide a comprehensive emergency management and response service, including plan development, training, and exercises to support Transport Canada's Emergency Response Assistance Plan (ERAP), ECCC's Environmental Emergency (E2) Plans, spill contingency plans, and more. GFL offers immediate and effective intervention to stabilize, manage, and remediate a range of emergency situations, including train derailments, truck rollovers, tank overfills, and uncontrolled releases. On land or water, their trusted teams can assess any situation and coordinate with others to deliver an efficient and effective course of action. GFL's primary emergency response locations and support network are strategically located to expand their service capacity across North America.

Contact:

David Hill

Head Office: 500 – 100 New Park Place
Vaughan, ON L4K 0H9
Tel: (905) 326-0101, ext. 60307
Emergency Tel: (416) 458-9096
<http://gflenv.com>
david.hill@gflenv.com

Michael Forsyth

Regional Manager Western / Northern
Ontario Emergency Response Services
110 Hanson Avenue
Kitchener, ON N2C 2E2
Tel: (226) 336-8325
Emergency Tel: (519) 369-4852
<http://gflenv.com>
mforsyth@gflenv.com

Shaune Zeleny

Regional Manager, Specialized Services
and Emergency Response Western Canada
100 Corey Road
Saskatoon, SK S7K 3J7
Tel: (877) 244-9500
Emergency Tel: (306) 244-9501
<http://gflenv.com>
szeleny@gflenv.com



Would you like to see your company logo and information here?

If yes, learn more about the many benefits of CERCA membership at www.cerca-aceiu.ca.



NUCOR ENVIRONMENTAL SOLUTIONS LTD.

NUCOR Environmental Solutions' emergency response team is highly trained, equipped and meets or exceeds all relevant regulatory standards. The personnel have the ability to rapidly deploy to a wide variety of environmental emergencies and all classes of dangerous goods, like biohazard response, confined space rescue, hazardous material response, industrial firefighting and wildland fire protection, land spill response, rail response, safety training and consulting, and water spill response. With office located throughout western Canada, the team also provides safety training and consulting to a wide range of industries.

Contact:

Andy Jeves

Head Office: 2 – 5250 185A Street
Surrey, BC V3S 7A4
Tel: (604) 910-6796
Emergency Tel: (844) 542-9628
<http://www.nucorenv.ca>
andj@nucorenv.ca



Receive CERCA: The Responder!

If you would like to have *The Responder* mailed directly to your home or office, email ssavory@matrixgroupinc.net to be added to the mailing list. CERCA members are eligible to receive this publication for free.

Please reach out too, if you would like to adjust your current mailing details.



QM

The QM emergency response team specializes in the safe management of contaminated materials, whether it's a chemical or fuel spill, a tanker rollover, a train derailment, or the release of toxins into soil or water. The team can quickly contain the site, assess the damage, and develop a plan to safely mitigate and dispose of hazardous materials. It also draws on other QM divisions for soil and water remediation, hazardous materials abatement, and demolition / decommissioning to handle the most complex incidents.

Contact:

Shawn Barton

Corporate Head Office:
200-5035 South Service Road
Burlington, ON L7L 6M9
Tel: (416) 253-6000
<http://www.qmenv.com>
Emergency Tel: (877) 378-7745
shawn.barton@qmenv.com



RAPID RESPONSE INDUSTRIAL GROUP

Rapid Response Industrial Group provides 24/7 HAZMAT emergency response to road, rail, fixed facility, and government agencies. The emergency response team has access to private charter flights to quickly contain the site, assess all damage, and develop a sound action plan to safely mitigate spills, releases, pandemic outbreak, pipeline release, or motor vehicle accidents. Rapid Response also provides waste disposal options and a one-stop shop for all your HAZMAT needs.

Contact:

Don Schuilenberg

Head Office: 397 – 52458 RR 223
Sherwood Park, AB T8A 5V1
Tel: (780) 922-0811
Emergency Tel: (844) 774-4911
<https://rapidresponseind.com>
don@rapidresponseind.com



Sustainability in Action

REPUBLIC SERVICES

Republic Services maintains a constant state of readiness with certified experts and specialized equipment, providing unmatched 24 / 7 / 365 response coverage across North America for public agencies and private sector clients in the transportation, chemical, manufacturing, oil and gas, retail, and insurance industries. With fully integrated services, Republic Services offers convenience and reduced risk as your single trusted partner, working together with you every step of the way, from initial mobilization through final closeout.

Contact:

Jason Bright

Head Office: 22153 King and Whittle Road
Tilbury, ON NOP 2L0
Tel: (519) 365-6239
Emergency Tel: (800) 899-4672
<https://www.usecology.com>
jbright@republicservices.com



RST

RST's experienced team has prepared and trained to be ready should a hazardous or non-hazardous material be unintentionally released. With years of extensive experience in mitigating both hazardous and nonhazardous product releases, the team has will respond quickly and efficiently throughout Atlantic Canada. RST's emergency response services team is available 24/7 through its Emergency Call Centre.

Contact:

Shawn Reilly

Head Office: 485 McAllister Drive
Saint John, NB E2L 4H6
Tel: (506) 634-2329
Emergency Tel: (877) 624-8800
<http://www.rsttransport.com>
reilly.shawn@rsttransport.com



SPARTAN RESPONSE

Spartan Response is an emerging industry leader with the ability to provide full-service capabilities in emergency spill response, hazmat, confined space and standby rescue, industrial cleaning, vacuum truck and waste disposal, ERAP/E2 development, worksite safety training, and equipment sales.

Spartan provides its clients with highly qualified response teams to support their needs for both scheduled and 24/7 emergency response services.

Spartan has made substantial investments with industry certifications, qualifications, and partnerships that demonstrate its commitment to regulatory compliance, ongoing technical skills and competency training, and the ongoing acquisition of equipment.

Contact:

Kevin Wallace

Head Office:
234 Arvin Avenue
Stoney Creek, ON L8E 2L8
Tel: (905) 573-1010
Emergency Tel: (833) 573-1010
<https://spartanresponse.com>
kwallace@spartanresponse.com



SRS

SRS, a Republic Service's company, provides international response services for highly hazardous and volatile events such as train derailments, well, and pipeline emergencies, ship fires, over-the road incidents, industrial fires, clandestine drug labs, and WMD events and drills. SRS personnel are renowned for their expertise in managing large-scale emergencies involving all classes of hazardous materials and dangerous goods.

Contact:

Andrew Pocock

Head Office: 235090 Wrangler Drive
Rocky View County, AB T1X 0K3
Tel: (403) 660-9069
Emergency Tel: (844) 577-4766
<https://www.usecology.com/service/high-hazard-and-rail-response-srs>
apocock@republicservices.com



We Are Canada's Environmental Emergency Service Providers

The Canadian Emergency Response Contractors' Alliance (CERCA) is an industry association comprised of stakeholders from all facets of the Canadian dangerous goods emergency response industry.

There are many ways you can get involved with the organization, whether it's through contractor or corporate membership, as a regulator advisor or associate member, or as a vendor member.

CERCA is proud to provide a network of sound emergency response in Canada. Regardless of the magnitude or complexity of the event you face, CERCA and its members have the experience and resources to get the job done right, 24/7/365.



LEARNING IN ACTION

1.800.661.6490 ext. 2038 | lakelandcollege.ca/responder

Whether you're starting your career in emergency services, or preparing for the next stage, Lakeland College Emergency Training Centre can help you achieve your goals.

Pre-employment Training:

- Emergency Services Technology
- Firefighter (onsite only and blended options)

Professional Training

- Confined Space Rescue Level I and II
- Dangerous Goods (four levels)
- Industrial Firefighter
- Incident Command System Series
- Rope Rescue Level I and II



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Northern College 11

Emergency Response

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Emergency Response Contractors

GFL..... IFC
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Why CERCA

The mandate of the Canadian Emergency Response Contractors' Alliance (CERCA) is 'to provide and promote a sound dangerous goods emergency response contractor network in Canada.'

CERCA publishes a guide for verification of emergency response contractors including basic emergency response equipment requirements and training guidelines.

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The Otter™ is a hydraulically powered ultra-lightweight, high-volume, composite floating submersible pumping system used for remote water supply sourcing and emergency dewatering operations.

The power unit can be mounted on a vehicle or trailer with a minimum 3600 lb (1633 kg) payload and a 6.5 ft (2.0 m) or longer bed. With its standard 100 ft (30 m) hydraulic umbilical, the Otter has considerable versatility to access open water sources that a typical fire pumper or draft pump cannot reach.

The Otter system's SP2 floating submersible pump uses the latest advancements in structural composite technology to achieve an ultra-lightweight design that is physically manageable by one or two emergency responders. The Otter is well suited in supplying pressurized water to downstream apparatus, dewatering flooded infrastructure and pumping brine solutions and contaminated fluids such as chemical and oil spills.

www.callspsi.com

CANADIAN EMERGENCY RESPONSE CONTRACTORS' ALLIANCE

MEMBERSHIP APPLICATION

**We Are Canada's Environmental
Emergency Service Providers**

www.cerca-aceiu.ca

CORPORATE INFORMATION

| | | | |
|---------------------|--|-----------------------|-------|
| Company Name | _____ | Address | _____ |
| Contact Name | _____ | Telephone No. | _____ |
| Contact Title | _____ | Facsimile No. | _____ |
| Contact Email | _____ | 24 Hr / Toll Free No. | _____ |
| Additional Location | <input type="checkbox"/> Yes <input type="checkbox"/> No | Address | _____ |
| Contact Name | _____ | Telephone No. | _____ |
| Contact Title | _____ | Facsimile No. | _____ |
| Contact Email | _____ | 24 Hr / Toll Free No. | _____ |

WE ARE CANADA'S EMERGENCY SERVICE PROVIDERS

The **Canadian Emergency Response Contractors' Alliance (CERCA)** was founded in 1997 and is Canada's only national network of for-hire emergency response service providers. Members of CERCA enjoy the following key benefits:

ADVOCACY – CERCA advances the role of emergency response service providers by advocating for the highest possible industry standards, the proper recognition of emergency response training and accreditation, fair and practical business regulations, and the benefits of using CERCA Verified Contractors and other member service providers. On major issues affecting the emergency response industry, CERCA gathers all available information, formulates a credible position and acts to bring the industry together to speak as one voice. This gives all emergency response service providers across Canada stronger representation on major issues.

VERIFICATION – Emergency response contractors are verified for emergency response services based on the contractor's claimed capability. A Verification Team, comprised of a minimum of two people (preferably one shipper and one carrier) with emergency response experience, visits the contractor's site to review documentation and view equipment. The full verification report is published on the CERCA website for existing and prospective clients to review.

INDUSTRY, PUBLIC SAFETY AND ENVIRONMENTAL PROTECTION AGENCY RELATIONS – CERCA is represented by nationally and internationally-recognized industry partners such as: the Chemistry Industry Association of Canada (CIAC), Canadian Association of Chemical Distributors (CACD), the Canadian Petroleum Products Institute (CPPI), the Canadian Trucking Alliance (CTA), the Railway Association of Canada (RAC), and the Canadian Fertilizer Institute (CFI). CN Rail, Canadian Pacific Railway, and Transport Canada are active and ex-officio members of CERCA. Members have direct access to 'network' with and discuss business opportunities directly with the decision makers within these organizations.

BUSINESS SUPPORT AND DEVELOPMENT – CERCA gathers and disseminates valuable business information to its members in a timely and effective manner. Bi-annual meetings offer networking and showcasing opportunities. CERCA invites guest speakers to operating committee meetings and investigates cost items that might affect all members.

CERCA: THE RESPONDER – CERCA distributes a bi-annual magazine to thousands of key decision-makers throughout North America. The educational publication is filled with exclusive advertising opportunities and the latest industry updates from leading industry professionals.

BECOME A CERCA SERVICE PROVIDER TODAY! VISIT OUR WEBSITE ⇨ www.cerca-aceiu.ca

ORGANIZATIONAL BACKGROUND

Please enter a brief organizational background and what, in your opinion, would be the mutual benefit provided to and from your organization. Also include your geographical coverage area(s).

APPLICATION STATEMENT AND FEES

I hereby submit this application for membership with CERCA. I understand that submitting the application does not guarantee acceptance, further verification is required as well as Operational Committee approval, which will begin upon acceptance of this application.

APPLICATION TYPE **Contractor Service Provider / Corporate Member – Annual Fees \$1,500.00 per year**
Primary emergency response / remediation companies
Corporate entities with a vested interest in emergency response
Engineering and Consulting Companies

PAYMENT TYPE / AUTHORIZATION ☐ Cheque ☐ Electronic Funds Transfer (EFT) ☐ Other (specify)
Once application is reviewed and approved, Vendor members will be invoiced the annual fee

Printed Name

Signature

Position / Title

Date

CANADIAN EMERGENCY RESPONSE CONTRACTORS' ALLIANCE

MEMBERSHIP APPLICATION

**We Are Canada's Environmental
Emergency Service Providers**

www.cerca-aceiu.ca

APPLICATION REQUIREMENTS:

1. Must have a 24 Hour activation number in Canada, (provide on page 1 of this application)
2. Canadian Street Address Address _____
Telephone No. _____
Facsimile No. _____
3. Be able to provide verification of good standing with provincial worker's compensation board ☐ Yes ☐ No
4. To comply with Items 1-3 above, personnel and response equipment must reside in Canada ☐ Yes ☐ No
5. A minimum of two Team Leaders must be current on all elements of the *Training Matrix* ☐ Yes ☐ No
6. A minimum of two team members (excluding team leaders) must be current on all training requirements ☐ Yes ☐ No
7. 100% compliant with the *Basic Equipment List* ☐ Yes ☐ No
8. Can provide verification of \$5,000,000 of both Commercial Liability and Environmental Impairment Coverage ☐ Yes ☐ No
9. 100% compliant with the *Specialty Equipment* list if the commodity is identified in the Capability Chart ☐ Yes ☐ No

The contractor confirms that all information provided in this application to be correct and agrees that upon verification, should any of these conditions be found to be provided erroneously the application will be considered null and void.

Printed Name _____

Date _____

Signature _____

TRANSPORTATION EMERGENCY RESPONSE SERVICE PROVIDER (TERSP) STANDARD

The purpose of training guidelines is to establish criteria for on scene transportation emergency response personnel – Team Leaders and team members. As there are no agencies or documents that state an exact schedule for re-training, TERSPs under TEAP III are expected to meet this guideline whether in-house, for hire or mutual aid. CERCA is adopting the TEAP III requirements in the verification process.

Attendance at training sessions for individuals can be waived, provided that the demonstrated capability is documented. That is, the person responsible for training and the individual has provided written (signed) documentation that the capability has been demonstrated.

The training matrix does not include support personnel and Incident Commanders. The Incident Commander role is not fulfilled by a transportation emergency response service provider. In all cases, the TERSP works under the auspices of the responsible party or regulatory authorities (municipal, provincial or federal).

- Team Leaders: Trained to technician level as per NFPA 472
1. Responsible for selection of personnel and appropriate equipment for the response
 2. Complete and implement the site safety plan for the response team in conjunction with Incident Command.

Team members: Trained to the operations level as per NFPA 472.



High Hazard and Rail Response Services

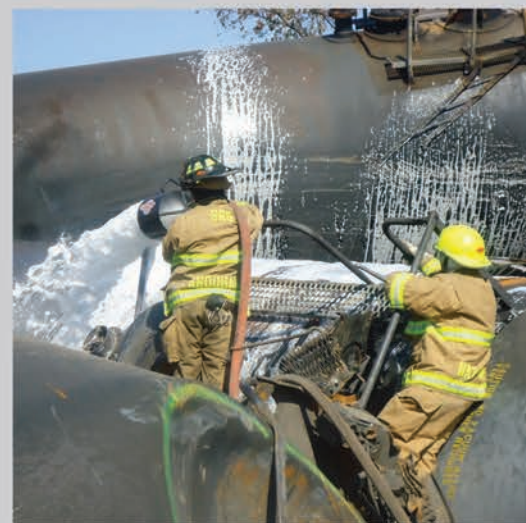
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- ✓ Remediation



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- » Fuel Spills
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- » Fixed Facility Incidents
- » Response to Breached Containments
- » Response to Breached Large Means of Containment
- » Environmental Emergencies
- » Drug Labs & Incidents
- » Lab Packing
- » Chemical & Fuel Bulk Transfers
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- » Consulting
- » Waste Disposal
- » Training



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- » Clean Up of Condemned Properties & Vehicles Due to Illegal Activity



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- » Property Analysis & Neutralization
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- » Hoarding
- » Disaster & Mass Casualty Incidents



For Emergencies or Pricing for Your Project, Please Call or Email:
1-844-744-4911 | info@rapidresponseind.com

Rapid Response Industrial Group Ltd.

Head Office: #397, 52458 RR223, Sherwood Park, AB T8A 5V1

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Website: www.rapidresponseind.com