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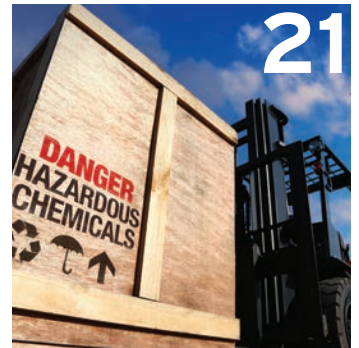
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**David Hill**  
Chair, CERCA

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# A Message from the Chair



It's hard to believe another year has come and gone. It just seems like yesterday that COVID-19 impacted our lives and changed the way we live, operate, and conduct business.

I know that many of us have experienced the impacts of COVID-19 in our workplaces and in our personal lives, with the latest strain of the coronavirus and the challenges it's created in keeping a workforce of highly specialized responders healthy and available for the stakeholders we serve.

From my conversations with many of you, it appears we've once again found ways to avoid catastrophic and overwhelming impacts to our teams and to our ability to respond to and mitigate dangerous goods incidents across Canada. I continue to be amazed by how our industry prevails and adjusts daily to the ever-changing and dynamic challenges operating in the world today.

I think we, as an industry, are something to be modelled after. The unique and robust management styles that have continued to keep the lights on, the wheels turning, and our stakeholders and commodities safe through transportation continues in every facet across our country.

The executive team continues to communicate with regulators, stakeholders, and corporate members of CERCA, ensuring our capacity is sound and ready, as I continue representing CERCA with Transport Canada's Multi-Industry Association Committee on Transportation of Dangerous Goods and the General Policy Advisory Council, Responsible Distribution Canada, Transportation Community Awareness & Emergency Response, and every other association we participate in as CERCA.

We have also worked closely with the Chemistry Industry Association of  
*Continued on page 8*

**CERCA** CANADIAN EMERGENCY RESPONSE CONTRACTORS' ALLIANCE

## Our Mission

*Provide and promote a network of sound environmental emergency response service providers in Canada*

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Canada's Transportation Emergency Assistance Program, TEAP III, to create a pandemic-specific assessment and verification improvement plan. This will be in place by the time you're reading this issue of the magazine. The anticipation that TEAP III would be able to advance with continued in-person and / or virtual assessments presented more challenges than we initially perceived and continues to create a backlog of full assessments. We're in agreement with our partners at TEAP III that the annual assessment will suffice to remain current on your certification until we're able to catch up. As it stands to-date, we need to complete 11 assessments and two new assessments in 2022 to be current—a tough feat at the best of times. Through our constant engagement with the TEAP III editorial board and other partners, we've all agreed on this course of action in Q1 of this year.

There's been much positive discussion from our stakeholders and regulators on how an organization and members like ours can continue to operate

I continue to be amazed by how our industry prevails and adjusts daily to the ever-changing and dynamic challenges operating in the world today.

and reaffirm the confidences needed to allow the transportation of dangerous goods to remain moving without concern of response capability and support. Again, the CERCA membership and the mutual aid between contractors has ensured that every incident will be responded to with skilled staff and the appropriate equipment.

I'm certain that with the dedication demonstrated by the Canadian emergency response contractors over the past 24 months, we'll emerge from this

pandemic as a much stronger, more diversified, resilient industry.

As always, please reach out to me or the executive team if you have questions or concerns on CERCA, our capacity, or just for general conversation, anytime. We are humbled to serve this remarkable organization.

With the utmost respect,

**David Hill**  
Chair, CERCA

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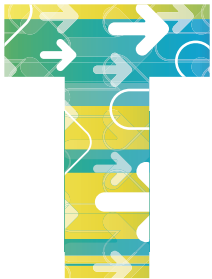
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# The Way For



## Supporting Your Client-Base in All Seasons & All Situations



To say that the last two years have been difficult for Canadian emergency response contractors would be a gross understatement. During this time, there have been a multitude of challenges facing the industry,

and even something as basic as the ability to recruit and retain staff to ensure response readiness has become the act of magicians and resulted in growing stress for the men and women who keep everything up and running.

The business model of the emergency response industry is a bit of a

**By Paul Adair, CERCA: The Responder Staff**

paradox; clients don't want incidents to happen, but emergency contractors typically need them to stay prepared and sustainable.

The "problem"—such as it is—is that Canada is an increasingly safe place to transport dangerous goods, and every year it becomes even safer. And while the nation's transportation infrastructure will never become completely immune to spills and rollovers, the number of incidents is significantly falling. This is widely seen as a positive trend, but it's also one that cuts into the bottom line for many emergency response contractors.

"As contractors, we must always be diligent in maintaining our costs and show solid, defensible management and constant growth within the business," says David Hill, chair of the Canadian Emergency Response Contractors' Alliance (CERCA) and national director of emergency response at GFL Environmental Inc.

Strategically located across Canada and the United States, and supported by its valued mutual aid partners, GFL is the only major diversified environmental services company in North America offering services in solid waste



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management, liquid waste management, and infrastructure development.

“This is what we all do, day in and day out; balancing the non-emergency with the emergency and finding the opportunities that might exist in between, so we can ensure we’re there for the client when they need us.”

In some ways, the emergency response industry has been a victim of its own success and the market has become a little over-saturated. Even so, contractors today are providing a better service and more geographic coverage than ever before for nationalized, provincial, and municipal clients. And, when emergencies do happen, clients across the country are able to call upon a selection of centres to get there quicker, provide different assets, and rely on different knowledge bases for a wide array of scenarios.

However, this has also led to a large uptick in non-defensible or accredited companies responding to incidents. This has resulted in increasing pressure for CERCA members to reduce pricing,

And, when emergencies do happen, clients across the country are able to call upon a selection of centres to get there quicker, provide different assets, and rely on different knowledge bases for a wide array of scenarios.

while still maintaining a high level of credibility and accreditation.

But, as the old adage says, “You get what you pay for.”

“Emergency response is like the insurance you buy, and a lot of folks will take a risk when they buy at the lowest price,” says Hill. “Clients need to look very closely at what they’re receiving for their investments and then do their due diligence to ensure their contractor has both the ability and the capability to handle the problem. This will only help reduce their costs over the long-term.”

Accreditation, such as CERCA verification or the Chemistry Industry Association of Canada’s Transportation Emergency Assistance Program (TEAP) III, is a strength for CERCA members. TEAP III provides a forum for transportation companies, industry partners, and emergency response service providers to share information and best practices and to encourage continuous improvement around chemical transportation emergency preparedness and response. Looking ahead, the emergency response industry will be best-served

with more TEAP III competition, not less, as it provides better geographic coverage and unifies other contractors for greater umbrella management.

“With TEAP III, we have an oversight verifier that confirms our skills and offers our clients the peace of mind that we’re transparent when it comes to our ability to respond to an emergency,” says Hill. “This is what TEAP III provides, and we need to continue to push for this unique tool to have more regard—not less—during the selection and shopping of high-level service contracts.”

### The path forward

Because the occurrence of spillage is on the decline across Canada, Hill recommends that emergency response contractors seek out new revenue streams, diversify their offerings, and explore other risk-based industrial services. From tank cleaning to facility support, the difference between success and failure in this industry will, ultimately, come down to an emergency response contractor’s willingness to diversify.

Even something like a global pandemic can provide opportunities for those willing to think outside of the box when it comes to emergency response.

“With COVID-19, at GFL, we found a small sustainable marketplace in decontaminating workplaces, especially in workplaces that might have had high impacts, where there might have been an epidemic within a facility,” says Hill. “We would go in, clean and disinfect, and render it safe. In addition to providing instant diversification, this became a very supportive niche marketplace for an extended period of time.”

COVID-19 also provided a silver lining by bringing the emergency response sector together like never before. Early in the pandemic, each CERCA member signed a mutual aid agreement stating that if any member company was overcome by COVID-19, the closest TEAP III facility would respond for them in good faith without concern of client impact or loss. This helped to ensure that, in the event of an emergency, the chain protecting communities would remain

strong, despite the challenges posed by COVID-19.

“I’m very proud to say that every one of our emergency response entities ran without massive impact to their business,” says Hill. “When our TEAP III centre in Mississauga was affected by COVID-19, we never skipped a beat. We were able to diversify our shift schedule, so we always had a healthy shift at home and called upon our other TEAP III mutual aid partners to help support us. So, while we may have been impacted by COVID-19, it was seamless to our clients.”

Looking ahead, Canada’s emergency response industry will need to remain vigilant and stand ready for a call to action. The country’s transportation infrastructure network is becoming safer, which is a good thing and applauded by CERCA, but it means that traditional spill and rollover operations are becoming more and more infrequent. In the meantime, contractors still have to be trained, equipped, and maintained, so the preparedness level never changes. The only way to do that is



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to have constant engagement with contractors and embed them into any additional opportunities.

Most contractors, especially under the TEAP III umbrella, are diverse enough to support a lot of the industrial service requirements for a facility or transport and should be thought of as a greater partner than just clean-up after an incident. The emergency response industry needs to continue getting the message out to its client base that it brings so much more to the table than just spill clean-ups.

“In a way, the contractors are like a municipal fire service—but one that has to prove its worth in a town that rarely has a fire and demonstrates a profit,” says Hill. “The best way for us to succeed in the future is by growing our client base and improving our response capacity to serve the industry better. We all need to work together for everyone to remain viable because every contractor within our realm is important and each brings strength and value to the entire emergency response sector.”



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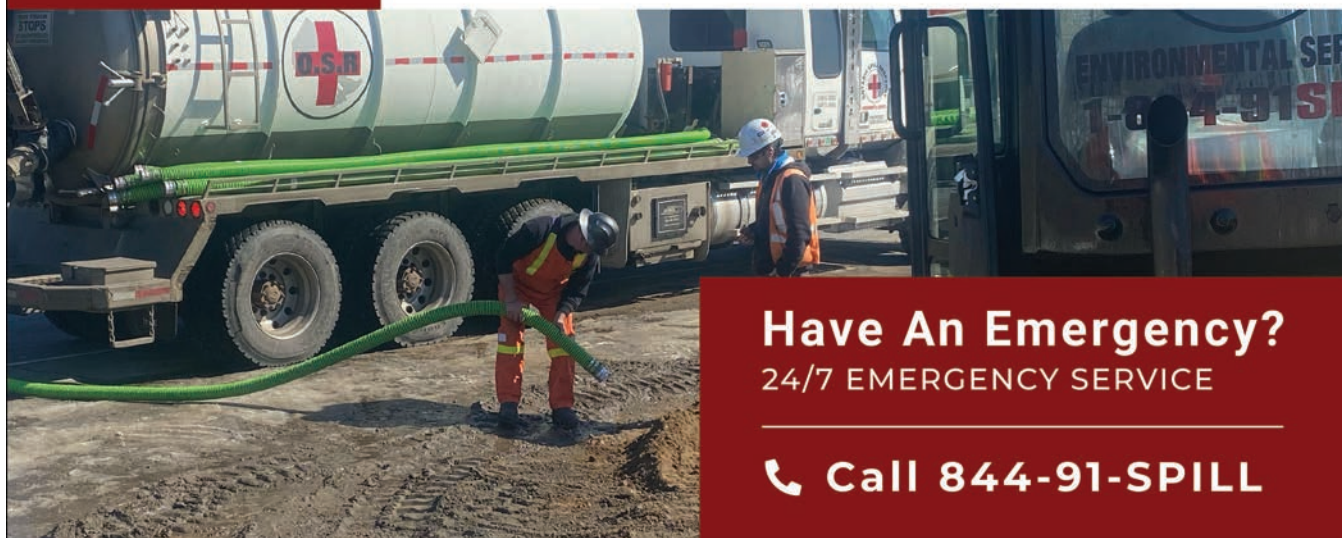
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# Working Together to Support the Safe Transportation of Goods Across Canada

**By Kevin Wallace**, Managing Director, Spartan Response Inc. & **Jeff Hoover**, Emergency Response Manager, Drain-All Ltd.



In October 2021, a client of CP Rail was transporting sodium lignosulfonate product in a rail car in northern Ontario and suffered a mechanical issue with the transport car. It was deemed to no longer be capable of safely transporting the material, which resulted in

CP Rail being asked to support a product transfer from the damaged rail car to a suitable receiving rail car at a remote location in northern Ontario. CP Rail sent a request for proposal to its team of Ontario-based response contractors and requested a detailed proposal to undertake this work scope.

The timing was not ideal, as the site location was in Chapleau, Ontario and winter weather had already set in. Because the sodium lignosulfonate product is temperature-sensitive, and due to the rail car issues, the heat in the jacketing had been disconnected and the product had completely solidified. To further complicate the work scope, CP Rail had difficulty getting final confirmation for the release of the work from its client—and that did not happen until close to the end of November.

Once notification was provided, all specialty equipment had to be ordered and expedited to ensure it shipped on time, with all required fitting and components, as the remote location required a long drive from home base if components were forgotten.

▲ Due to the rail car issues, the heat in the jacketing had been disconnected and the sodium lignosulfonate product had completely solidified. The viscosity and corrosiveness of the product made it difficult to pump, so the product owner recommended doing a pressure transfer of the product to the receiving rail car.



To facilitate the transfer at this time of the year at the Chapleau rail yard, which was -34°C on the site arrival date, the jacketed rail car required the mobilization of a temporary boiler system and power generation unit to increase the product temperature to 20°C, the recommended temperature for product movement.

Due to the viscosity and corrosiveness of the product, it wasn't an easy product to pump, and the product owner recommended the most efficient means of movement would be doing a pressure transfer of the product to the receiving rail car. Additional product characteristics provided further challenges for the

team, as the product solidifies at 5°C and has a maximum safe working temperature of 60°C. Maintaining this temperature through the rail car and transfer hose in December was a challenge the response team had to manage at the remote location.

The pressure transfer was supported by mobile compression equipment, which was also mobilized to the site to "push" the product between the rail cars. Once the field boiler system was commissioned at the site, the sodium lignosulfonate product reached the target temperature of 40°C in approximately 24 hours and was then ready to transfer. Using the mobile compression

equipment, the product transfer was completed in approximately four hours. From arrival at the Chapleau rail yard to demobilization, four days had passed.

CP Rail selected a combined team from Drain-All and Spartan Response to provide a readily available and skilled transfer team to execute this project for its client. The successful completion of this job is a great example of how Canadian Emergency Response Contractors' Alliance member companies can work effectively together to support the safe transportation of goods across Canada. Both CP Rail and its client were pleased with the work that was undertaken. >>



◀ The jacketed rail car required the mobilization of a temporary boiler system and power generation unit to increase the product temperature to 20°C, the recommended temperature for product movement.

▼ The pressure transfer was supported by mobile compression equipment to "push" the product between the rail cars and was completed in approximately four hours.





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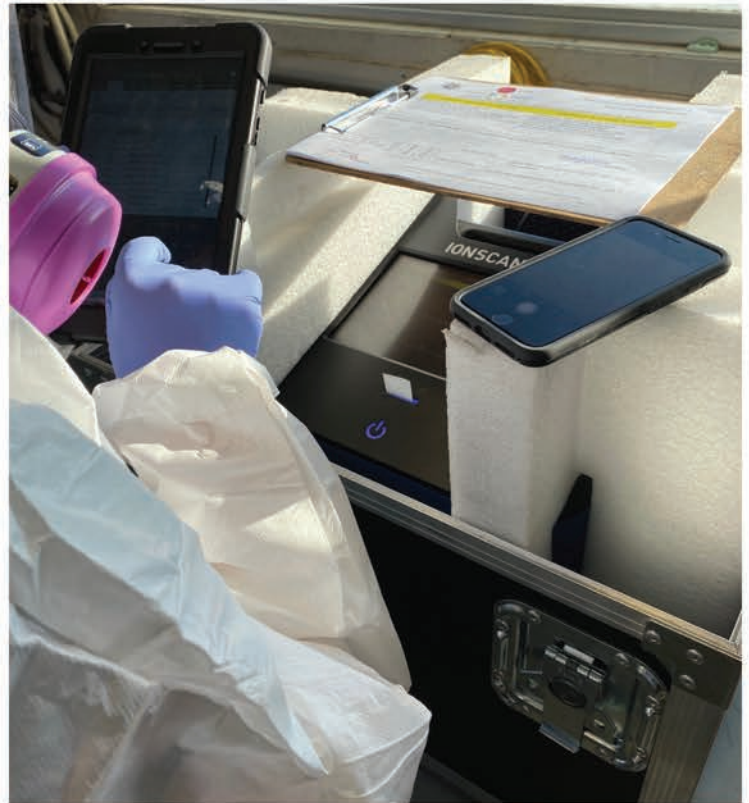




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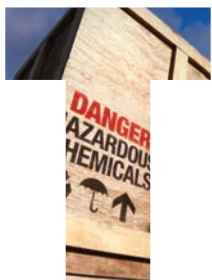
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# TEAP III:

## Setting the Standard for Chemical Transportation Emergency Preparedness & Response



The Chemistry Industry Association of Canada's (CIAC) Transportation Emergency Assistance Program, TEAP III, aims to maintain a national emergency response network capable of safely and efficiently mitigating the impacts of a chemical transportation incident anywhere in the country. TEAP III provides an opportunity for CIAC members, transportation companies, and emergency response service providers to share information and successful practices and to encourage continuous improvement around chemical transportation emergency preparedness and response.

**By Kristina Adler, Transportation Policy & Program Officer & Kara Edwards, Director, Transportation, National TRANSCAER® Coordinator, Chemistry Industry Association of Canada**

Collaboration is at the heart of the TEAP III program and, through TEAP III, CIAC and its partner organizations have established two standards: *The CIAC Transportation Emergency Response Standard* and *The TEAP III Transportation Emergency Response Service Provider (TERSP) Standard*.

*The CIAC Transportation Emergency Response Standard* sets the minimum criteria that CIAC member companies must meet for road and rail emergency preparedness and response,

including requirements for planning, administration, training, resource utilization, and assessment.

*The TEAP III TERSP Standard* outlines the criteria used by TEAP III's assessment teams to evaluate a service provider's ability to safely and efficiently mitigate the impacts of a chemical transportation incident.

CIAC works collaboratively with several partner organizations to maintain *The TEAP III TERSP Standard*. These partner organizations include

Transport Canada's Transportation of Dangerous Goods Directorate, Responsible Distribution Canada, the Railway Association of Canada, CN, CP, the Canadian Emergency Response Contractors' Alliance, and the Chlorine Institute's Emergency Response Plan, CHLOREP (Canada).

The TEAP III Standard covers requirements for management, activation and response, resources (personnel, equipment and materials, contact


lists, third-party resources, and mutual aid), and preparedness (training, exercises, and equipment maintenance). Adherence to the TEAP III Standard is measured through a capability and capacity assessment every two years and an off-year, annual self-report of any changes in capability or capacity. Emergency response service providers are assessed against their claimed capability by a TEAP III assessment team comprised of a

minimum of two industry experts. The assessment team visits the contractor's site to review documentation and view equipment.

"TEAP III is important to both the industry and the public to ensure qualified contractors are responding to an emergency," says Adrian Michielsen, committee chair for TEAP III. To ensure quality, consistency, and fairness, the full assessment report is publicly available on the TEAP III and CERCA websites for existing and prospective clients to review. This ensures TEAP III-certified TERSPs have been assessed and meet our industry supported standard.

The collaborative nature of the TEAP III Program has encouraged organizations to work with CIAC to leverage the TEAP III assessment process to conduct other contractor verification programs. Organizations such as CERCA have adopted the TEAP III requirements into their verification process for member contractors. Similarly, the Chlorine Institute's CHLOREP contractor verifications are guided by CIAC's TEAP III Standard assessment guidelines and corresponding report form. In addition, the Canadian Fuels Association's Land Spill Emergency Preparedness program carries out its assessments in conjunction with TEAP III assessments, when possible.

TEAP III works collaboratively with partner organizations to maintain its industry-supported standard to ensure a network of transportation emergency response service providers have the capability and capacity to safely and efficiently respond to a chemical transportation incident. The TEAP III assessment process encourages the sharing of information, best practices, and opportunities for continuous improvement.

It's this commitment to continuous improvement and collaboration that has allowed the program to evolve and remain relevant for the long-term. Over the last two years, adjustments have been made to certain processes, due to the pandemic, yet the program remains strong. TEAP III is always looking to grow and work with other organizations, and it will be exciting to see how it continues to evolve over time. 



#### About Us

Amicus is a Hamilton based company. Our Team has a wide, diverse range of instructional and field experience. We are known as the company that is flexible, dependable, and trustworthy.

Amicus can assist and manage with a broad range of services such as training, Rescue Standby and Health & Safety Consulting requirements. We also hold an exclusive partnership with Terra HX for Flusher Trucks, Hydro Vacs, Wet Vacs, Steamer Trucks, and Water Response Services. [www.terrahx.com](http://www.terrahx.com)

Our team takes time to know our clients and understand their requirements to ensure they are compliant and working safely.

#### Training

Amicus delivers comprehensive training. We are passionate about helping to ensure that each and every employee arrives home safely every day.

We provide training to a vast array of organizations such as Corporate, Government Agencies, Public Sectors and Private Industry. With Amicus you will be getting quality training, value for your

money and professional services.

Our instructors have a wealth of "real world" experience working in a variety of industries from Fire to Private and Non Private sectors. This ensures that our training is practical and relevant.

We use a variety of methods to deliver the curriculum. Our courses are enjoyable, easy to follow, and ensure that your team is trained in the right material at the right level.

Amicus' training programs not only covers safety, emergency response and regulatory compliance information, but prepares students to competently assess, manage, and solve real world situations.

Courses are written by experienced professionals based on current legislation and best practices. Many of our courses are Director Approved. Every course that we deliver can be tailored to your specific needs and can be taught in-house or onsite.

**Please visit our website for a complete list of our courses**  
[www.amicus.bz](http://www.amicus.bz)  
**Contact us: [info@amicus.bz](mailto:info@amicus.bz)**



# Got Something to Say?

## We Want to Hear It!

We've all got stories to tell.

If you're a member of CERCA, we want to hear about your encounters while on-the-job, from a difficult or usual project, to how your company worked collaboratively with another contractor to resolve an issue, to emergency mitigation training your team recently completed—or whatever you'd like to share.

We just might run your story in an upcoming issue of the magazine. Send a 100-word abstract to **David Hill** ([david.hill@gflenv.com](mailto:david.hill@gflenv.com)) and **Andy Jeves** ([andyj@nucorenv.ca](mailto:andyj@nucorenv.ca)) for consideration. If your idea is chosen, we'll follow up with a word count and deadline.

*\*Submitting an idea does not guarantee publication.*



[www.cerca-aceiu.ca](http://www.cerca-aceiu.ca)

## Anhydrous Ammonia Awareness for First Responders

The anhydrous ammonia training program provides emergency responders with the information and training needed to handle an incident involving anhydrous ammonia safely.



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# Meet CERCA's Contractor Members

From all facets of the Canadian dangerous goods emergency response industry, the contractor members of the Canadian Emergency Response Contractors' Alliance comprise a sound emergency response network in Canada. Learn more about the teams offering emergency response services across our country.



## ACCUWORX INC.

Logan Barrett

Head Office: 220 Superior Boulevard  
Mississauga, ON L5T 2L2

Tel: (416) 410-7405

Emergency Tel: (877) 898-7222

<http://www.accuworx.ca>

[lbarrett@accuworx.ca](mailto:lbarrett@accuworx.ca)

**About:** Clients rely on ACCUWORX Inc. to identify the most practical and efficient methods to manage, mitigate, and remediate hazardous releases to both land and water, including train derailments, trailer rollovers, fuel spills, and chemical spills. The team evaluates each specific situation before providing an appropriate course of action to contain the site. To any hazardous release, ACCUWORX can deploy a team of experienced, NFPA 472 hazardous materials technicians equipped with the proper tools and personal protective equipment. The company is TEAP III verified, and its technicians are crude oil spill response specialists with advanced tank car training and have SVOP and MED-A3 training for marine responses.



## DRAIN-ALL

Bob Goodfellow

Head Office: 3385 Hawthorne Road  
Ottawa, ON K1B 4Z

Tel: (800) 265-3868

Emergency Tel: (613) 739-1070

<http://www.drainall.com>

[bob.goodfellow@drainall.com](mailto:bob.goodfellow@drainall.com)

**About:** Drain-All has more than 35 years' experience providing emergency response services for industrial, utilities, municipal, institutional, commercial, and residential customers. Drain-All has the competencies, capability, and specialized equipment to contain and manage spills after mishaps and accidents. Drain-All's emergency response technicians are highly trained and equipped to safely manage emergency incidents of all kinds, including emergency situations in which petroleum products, chemicals, and hazardous or non-hazardous materials have been released.



## GFL ENVIRONMENTAL

East: David Hill

Head Office: 500 – 100 New Park Place  
Vaughan, ON L4K 0H9

Tel: (905) 326-0101, ext. 60307

Emergency Tel: (416) 458-9096

<http://gflenv.com>

[david.hill@gflenv.com](mailto:david.hill@gflenv.com)

**About:** GFL Environmental skillfully assists customers with the careful planning and preparation of organized response to a potential hazardous materials incident. The team works with customers to provide a comprehensive emergency management and response service, including plan development, training, and exercises to support Transport Canada's Emergency Response Assistance Plan (ERAP), ECCC's Environmental Emergency (E2) Plans, spill contingency plans, and more. GFL offers immediate and effective intervention to stabilize, manage, and remediate a range of emergency situations, including train derailments, truck rollovers, tank overfills, and uncontrolled releases. On land or water, their trusted teams can assess any situation and coordinate with others to deliver an efficient and effective course of action. GFL's primary emergency response locations and support network are strategically located to expand their service capacity across North America.





## NUCOR ENVIRONMENTAL SOLUTIONS LTD.

Andy Jeves

Head Office: 2 – 5250 185A Street  
Surrey, BC V3S 7A4

Tel: (604) 910-6796

Emergency Tel: (844) 542-9628

<http://www.nucorenv.ca>

[andyj@nucorenv.ca](mailto:andyj@nucorenv.ca)

**About:** NUCOR Environmental Solutions' emergency response team is highly trained, equipped and meets or exceeds all relevant regulatory standards. The personnel have the ability to rapidly deploy to a wide variety of environmental emergencies and all classes of dangerous goods, like bio-hazard response, confined space rescue, hazardous material response, industrial firefighting and wildland fire protection, land spill response, rail response, safety training and consulting, and water spill response. With office located throughout western Canada, the team also provides safety training and consulting to a wide range of industries.



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## QM

Mike Heeringa

Head Office: 4 – 10 Kenmore Avenue  
Stoney Creek, ON L8E 5N1

Tel: (647) 329-1034

Emergency Tel: (877) 378-7745

<http://www.qmenv.com>

[michael.heeringa@qmenv.com](mailto:michael.heeringa@qmenv.com)

**About:** The QM emergency response team specializes in the safe management of contaminated materials, whether it's a chemical or fuel spill, a tanker rollover, a train derailment, or the release of toxins into soil or water. The team can quickly contain the site, assess the damage, and develop a plan to safely mitigate and dispose of hazardous materials. It also draws on other QM divisions for soil and water remediation, hazardous materials abatement, and demolition / decommissioning to handle the most complex incidents.



## On the Front Line

CERCA, the first alliance of its kind in North America, is a Canadian initiative comprised of not only emergency response contractors from across the country, but industry stakeholders and governmental agencies as well.

Members are on the front line of emerging regulations and policies, new response techniques, and development of a nationally recognized emergency response network.



Experience, expertise and training are essential in an emergency. Drain-All has more than 35 years of experience providing emergency response services for industrial, utilities, municipal, institutional, commercial and residential customers. Drain-All has the competencies, capability and specialized equipment to contain and manage spills after mishaps and accidents.

Our emergency response technicians are highly trained and equipped to safely manage emergency incidents of all kinds. This includes emergency situations where petroleum products, chemicals and hazardous and non-hazardous materials have been released.

Drain-All's services include all aspects of handling an emergency event, including:

- Immediate activation of our emergency response team and specialized equipment, 24/7
- Ensuring proper notification to relevant authorities
- Assessment of the incident and product identification
- Containment, collection and transfer of product
- Transportation for recovery or disposal
- Soil and groundwater remediation
- All safety considerations

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3385 HAWTHORNE ROAD, OTTAWA, ON K1G 4G2  
444 ADVANCE AVENUE, NAPANEE, ON K7R 3Z6

[DRAINALL.COM](http://DRAINALL.COM)





## RAPID RESPONSE INDUSTRIAL GROUP

Don Schuilenberg  
Head Office: 397 – 52458 RR 223  
Sherwood Park, AB T8A 5V1  
Tel: (780) 922-0811  
Emergency Tel: (844) 774-4911  
<https://rapidresponseind.com>  
[don@rapidresponseind.com](mailto:don@rapidresponseind.com)

**About:** Rapid Response Industrial Group provides 24/7 HAZMAT emergency response to road, rail, fixed facility, and government agencies. The emergency response team has access to private charter flights to quickly contain the site, assess all damage, and develop a sound action plan to safely mitigate spills, releases, pandemic outbreak, pipeline release, or motor vehicle accidents. Rapid Response also provides waste disposal options and a one-stop-shop for all your HAZMAT needs.



## RST

Shawn Reilly  
Head Office: 485 McAllister Drive  
Saint John, NB E2L 4H6  
Tel: (506) 634-2329  
Emergency Tel: (877) 624-8800  
<http://www.rsttransport.com>  
[reilly.shawn@rsttransport.com](mailto:reilly.shawn@rsttransport.com)

**About:** RST's experienced team has prepared and trained to be ready should a hazardous or non-hazardous material be unintentionally released. With years of extensive experience in mitigating both hazardous and non-hazardous product releases, the team has will respond quickly and efficiently throughout Atlantic Canada. RST's emergency response services team is available 24/7 through its Emergency Call Centre.



## SPARTAN RESPONSE

Kevin Wallace  
Head Office: 11 – 41 Brockley Drive  
Hamilton, ON L8E 3C3  
Tel: (905) 573-1010  
Emergency Tel: (833) 573-1010  
<https://spartanresponse.com>  
[kwallace@spartanresponse.com](mailto:kwallace@spartanresponse.com)

**About:** Spartan Response has become an emerging leader in emergency spill response, confined space, high angle rope access, industrial cleaning, hydro-vac truck and waste disposal, HAZMAT decontamination, worksite safety and NFPA training, equipment sales, and engineering. Spartan's service capabilities provide streamlined project coordination, rapid field response, and cost efficiencies executed by a highly qualified field operations team. Spartan offers both scheduled and 24/7/365 emergency response services and is committed to regulatory compliance, ongoing technical skills and competency training, and the acquisition of equipment.



## SRS

Max Thevenot  
Head Office: 235090 Wrangler Drive  
Rocky View County, AB T1X 0K3  
Tel: (403) 919-0441  
Emergency Tel: (844) 577-4766  
<https://www.usecology.com/service/high-hazard-and-rail-response-srs>  
[max.thevenot@usecology.com](mailto:max.thevenot@usecology.com)

**About:** SRS, a US Ecology company, provides international response services for highly hazardous and volatile events such as train derailments, well and pipeline emergencies, ship fires, over-the-road incidents, industrial fires, clandestine drug labs and WMD events and drills. SRS personnel are renowned for their expertise in managing large-scale emergencies involving all classes of hazardous materials and dangerous goods.



## TERRAPURE

John Stull  
Head Office: 52 Imperial Street  
Hamilton, ON L8L 4E3  
Tel: (905) 548-5895  
Emergency Tel: (800) 567-7455  
<http://www.terrapureenv.com>  
[jstull@terrapureenv.com](mailto:jstull@terrapureenv.com)

**About:** Terrapure's team responds to environmental and transportation-related emergencies around the clock, across Canada, and is equipped with the latest cleaning, spill containment, and air monitoring equipment for the reliable and safe handling of almost any type of material, in almost any type of incident. A GFL company, Terrapure maintains a Canadian network of qualified responders, technicians, safety professionals, hazardous waste experts, and other specialized resources. The emergency response team, which offers spill containment and clean-up and on-call service, performs services in accordance with federal, provincial, and local regulations regarding the removal, storage, handling, and disposal of all released materials.







## TERVITA

Troy Kizmann  
Head Office: 13511 Vulcan Way  
Richmond, BC V6V 1K4  
Tel: (604) 214-7000  
Emergency Tel: (800) 327-7455  
<http://www.tervita.com>  
[tkizmann@tervita.com](mailto:tkizmann@tervita.com)

**About:** Tervita's HAZMAT and spill response team responds to chemical, biological, radiological, and nuclear incidents and provides containment, neutralization, and clean-up for hazardous and non-hazardous waste. Tervita also offers confined space entry and rescue; emergency response training; chemical segregation and lab packing; remediation, demolition, and abatement; and waste management, transportation, and disposal. From industrial spills / leaks, train derailments, and fire or flood clean-up, to aircraft or marine incidents, motor vehicle accidents, material reactions, and more, Tervita's responders handle incidents requiring Level A through Level D personal protective equipment and provide services from assessment and clean-up to waste disposal and site remediation.



## US ECOLOGY

Pete Hennin  
Head Office: 22153 King and Whittle Road  
Tilbury, ON N0P 2L0  
Tel: (519) 809-5701  
Emergency Tel: (888) 682-2900  
<https://www.usecology.com>  
[pete.hennin@usecology.ca](mailto:pete.hennin@usecology.ca)

**About:** US Ecology maintains a constant state of readiness with certified experts and specialized equipment, providing unmatched 24/7/365 response coverage across North America for public agencies and private sector clients in the transportation, chemical, manufacturing, oil and gas, retail, and insurance industries. With fully integrated services, US Ecology offers convenience and reduced risk as your single trusted partner, working together with you every step of the way, from initial mobilization through final closeout. The team offers fast, effective, and compliant services to minimize the environmental and operational impact, with rapid response and containment, on-site clean-up and remediation, waste profiling and analysis, waste transportation, treatment, and disposal, and close-out and reporting.



## We Are Canada's Environmental Emergency Service Providers

The Canadian Emergency Response Contractors' Alliance (CERCA) is an industry association comprised of stakeholders from all facets of the Canadian dangerous goods emergency response industry.

There are many ways you can get involved with the organization, whether it's through contractor or corporate membership, as a regulator advisor or associate member, or as a vendor member.

CERCA is proud to provide a network of sound emergency response in Canada. Regardless of the magnitude or complexity of the event you face, CERCA and its members have the experience and resources to get the job done right, 24/7/365.



## READY TO SERVE YOU

Our nationally-awarded Emergency Response Services team has the knowledge, skill and experience to help you develop, implement and test your emergency preparedness. From regulated ERAP/E2 planning and non-regulated spill contingency plans, to tabletop and hands-on work, we serve customers across Atlantic Canada.

Call us today to ensure you're ready for whatever comes your way.



[rsttransport.com](http://rsttransport.com)  
(506) 634-8800

# Importance of Verification

The cornerstone of CERCA is the verification process, whereby all contractors are verified for their emergency response capability based on the contractor's self-assessment. A Verification Team, comprised of a minimum of two people (preferably one shipper and one carrier) with emergency response experience, visits a contractor's site to review documentation and view equipment. All members of the Verification Team are required to undergo mandatory training.

Verification is NOT an audit, approval, nor endorsement of a contractor. Verification only applies to the contractor's capability. Increased or reduced capability after the verification date may occur, and it is the responsibility of the contractor to inform current and potential clients of such changes.



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### CORPORATE INFORMATION

Company Name	_____	Address	_____
Contact Name	_____	Telephone No.	_____
Contact Title	_____	Facsimile No.	_____
Contact Email	_____	24 Hr / Toll Free No.	_____
Additional Location	<input type="checkbox"/> Yes <input type="checkbox"/> No	Address	_____
Contact Name	_____	Telephone No.	_____
Contact Title	_____	Facsimile No.	_____
Contact Email	_____	24 Hr / Toll Free No.	_____

### WE ARE CANADA'S EMERGENCY SERVICE PROVIDERS

The **Canadian Emergency Response Contractors' Alliance (CERCA)** was founded in 1997 and is Canada's only national network of for-hire emergency response service providers. Members of CERCA enjoy the following key benefits:

**ADVOCACY** – CERCA advances the role of emergency response service providers by advocating for the highest possible industry standards, the proper recognition of emergency response training and accreditation, fair and practical business regulations, and the benefits of using CERCA Verified Contractors and other member service providers. On major issues affecting the emergency response industry, CERCA gathers all available information, formulates a credible position and acts to bring the industry together to speak as one voice. This gives all emergency response service providers across Canada stronger representation on major issues.

**VERIFICATION** – Emergency response contractors are verified for emergency response services based on the contractor's claimed capability. A Verification Team, comprised of a minimum of two people (preferably one shipper and one carrier) with emergency response experience, visits the contractor's site to review documentation and view equipment. The full verification report is published on the CERCA website for existing and prospective clients to review.

**INDUSTRY, PUBLIC SAFETY AND ENVIRONMENTAL PROTECTION AGENCY RELATIONS** – CERCA is represented by nationally and internationally-recognized industry partners such as: the Chemistry Industry Association of Canada (CIAC), Canadian Association of Chemical Distributors (CACD), the Canadian Petroleum Products Institute (CPPI), the Canadian Trucking Alliance (CTA), the Railway Association of Canada (RAC), and the Canadian Fertilizer Institute (CFI). CN Rail, Canadian Pacific Railway, and Transport Canada are active and ex-officio members of CERCA. Members have direct access to 'network' with and discuss business opportunities directly with the decision makers within these organizations.

**BUSINESS SUPPORT AND DEVELOPMENT** – CERCA gathers and disseminates valuable business information to its members in a timely and effective manner. Bi-annual meetings offer networking and showcasing opportunities. CERCA invites guest speakers to operating committee meetings and investigates cost items that might affect all members.

**CERCA: THE RESPONDER** – CERCA distributes a bi-annual magazine to thousands of key decision-makers throughout North America. The educational publication is filled with exclusive advertising opportunities and the latest industry updates from leading industry professionals.

BECOME A CERCA SERVICE PROVIDER TODAY! VISIT OUR WEBSITE ⇨ [www.cerca-aceiu.ca](http://www.cerca-aceiu.ca)

### ORGANIZATIONAL BACKGROUND

Please enter a brief organizational background and what, in your opinion, would be the mutual benefit provided to and from your organization. Also include your geographical coverage area(s).

### APPLICATION STATEMENT AND FEES

I hereby submit this application for membership with CERCA. I understand that submitting the application does not guarantee acceptance, further verification is required as well as Operational Committee approval, which will begin upon acceptance of this application.

**APPLICATION TYPE** **Contractor Service Provider / Corporate Member – Annual Fees \$1,500.00 per year**  
*Primary emergency response / remediation companies*  
*Corporate entities with a vested interest in emergency response*  
*Engineering and Consulting Companies*

**PAYMENT TYPE / AUTHORIZATION** ☐ Cheque ☐ Electronic Funds Transfer (EFT) ☐ Other (specify)  
*Once application is reviewed and approved, Vendor members will be invoiced the annual fee*

Printed Name \_\_\_\_\_

Signature \_\_\_\_\_

Position / Title \_\_\_\_\_

Date \_\_\_\_\_

### APPLICATION REQUIREMENTS:

1. Must have a 24 Hour activation number in Canada, (provide on page 1 of this application)
2. Canadian Street Address Address \_\_\_\_\_  
Telephone No. \_\_\_\_\_  
Facsimile No. \_\_\_\_\_
3. Be able to provide verification of good standing with provincial worker's compensation board ☐ Yes ☐ No
4. To comply with Items 1-3 above, personnel and response equipment must reside in Canada ☐ Yes ☐ No
5. A minimum of two Team Leaders must be current on all elements of the *Training Matrix* ☐ Yes ☐ No
6. A minimum of two team members (excluding team leaders) must be current on all training requirements ☐ Yes ☐ No
7. 100% compliant with the *Basic Equipment List* ☐ Yes ☐ No
8. Can provide verification of \$5,000,000 of both Commercial Liability and Environmental Impairment Coverage ☐ Yes ☐ No
9. 100% compliant with the *Specialty Equipment* list if the commodity is identified in the Capability Chart ☐ Yes ☐ No

The contractor confirms that all information provided in this application to be correct and agrees that upon verification, should any of these conditions be found to be provided erroneously the application will be considered null and void.

Printed Name \_\_\_\_\_

Date \_\_\_\_\_

Signature \_\_\_\_\_

### TRANSPORTATION EMERGENCY RESPONSE SERVICE PROVIDER (TERSP) STANDARD

The purpose of training guidelines is to establish criteria for on scene transportation emergency response personnel – Team Leaders and team members. As there are no agencies or documents that state an exact schedule for re-training, TERSPs under TEAP III are expected to meet this guideline whether in-house, for hire or mutual aid. CERCA is adopting the TEAP III requirements in the verification process.

Attendance at training sessions for individuals can be waived, provided that the demonstrated capability is documented. That is, the person responsible for training and the individual has provided written (signed) documentation that the capability has been demonstrated.

The training matrix does not include support personnel and Incident Commanders. The Incident Commander role is not fulfilled by a transportation emergency response service provider. In all cases, the TERSP works under the auspices of the responsible party or regulatory authorities (municipal, provincial or federal).

- Team Leaders: Trained to technician level as per NFPA 472
1. Responsible for selection of personnel and appropriate equipment for the response
  2. Complete and implement the site safety plan for the response team in conjunction with Incident Command.

Team members: Trained to the operations level as per NFPA 472.

Completed application forms can be mailed to the Canadian Emergency Response Contractors' Alliance  
c/o David Hill, 15 Switzer Crescent, Binbrook, ON L0R 1T0





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# Mark Your Calendars

– for –

## CERCA'S Semi-Annual General Meeting

**October 18 to 20, 2022**

St. John, New Brunswick

Details will be shared on our website,  
[www.cerca-aceiu.ca](http://www.cerca-aceiu.ca), as they become available.





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**High-Hazard Emergency Response  
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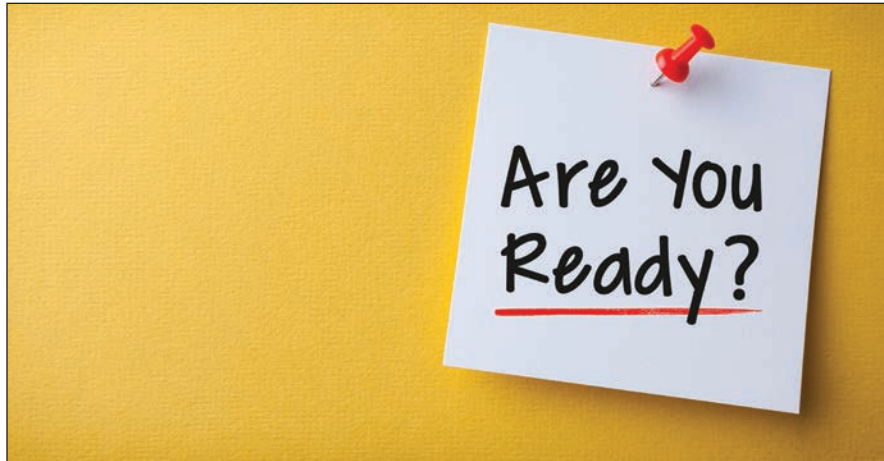
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Empire SCBA & Supplies, Inc.....OBC



The Fall/Winter 2022 issue of **CERCA: The Responder** will be published ahead of CERCA's semi-annual general meeting this fall.

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## About Us

SRS, a US Ecology company, provides international response services for highly hazardous and volatile events such as train derailments, well and pipeline emergencies, ship fires, over-the-road incidents, industrial fires, clandestine drug labs, and WMD events and drills. Based out of Fort Worth, TX and Calgary, AB (CAN), SRS personnel are renowned for their expertise in managing large scale emergencies involving all classes of hazardous materials and dangerous goods.

SRS personnel maintain either paramedic or EMT certification as well as other certifications that exceed OSHA requirements. Through the association of specialized organizations, institutions, and advocacy groups, SRS personnel maintain current knowledge and skills and continue the lines of communication with other specialists in the industry.

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- ▶ TIH/PIH MATERIALS MANAGEMENT
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