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David Hill
Chair, CERCA

A Message from the Chair



Happy October to all, and a special thanks to all who have committed to attending our semi-annual conference this year in Saint John, New Brunswick. This continued support and dedication

demonstrates what it is that drives our association and what we offer to Canada's emergency response industry.

We continue to remain focused on the end of the post-pandemic tunnel, and I am pleased to share that our membership is strong as we welcome both Amicus and Ontario Spill Response into the association as members. We are greatly looking forward to each company successfully completing their TEAP III Verification, further expanding the Canadian Emergency Response Contractors' Alliance (CERCA) level of professionalism and quality of response coverage into the marketplace.

Some might say we have enough competition here in Canada. And, while I may respect this point of view, my position is that competition is healthy, and pushing for greater response coverage capability is a mandate for CERCA and its members. In fact, the only genuine complaint that I have ever lobbied was based on the coverage gap in certain areas of our national coverage model.

Because of this, CERCA will continue to attract and support new members, both on the contractor side, as well as the corporate side of our membership.

I am very pleased to share that CERCA was asked to speak at the Multi-Industry Association Committee on Transportation of Dangerous Goods (MACTDG) and the General Policy Advisory Council (GPAC) in 2022, where we shared in-depth messaging on the capacity and sustainability challenges we are facing as our industry moves into the future.

If you have experienced the challenge of recruiting and retaining new and

inspired talent into our industry, you are not alone. This is an issue that is being felt across the country, and it is infinitely more difficult today to excite and attract a new generation of response staff with on-call and excessive work hours.

And while I have the greatest respect for maintaining a healthy work/life balance and finding time for self-care, as responders we have to juggle that with our extensive commitment to the protection of commodity movements throughout Canada. When an incident occurs, we are expected to be at the ready and execute with long and challenging hours, often sacrificing comfort, and settling on less-than-pleasing accommodations and fast food, especially when we are operating in some of the nation's most remote areas.

Having said that, to the best of my knowledge our industry has risen to every single incident and has yet to miss or fail a major Canadian response, which clearly demonstrates the value of our association, the commitment of our members, and the professionalism that all CERCA members bring to the table.

In light of all the challenges we currently all face and the hurdles we all encounter as we emerge from COVID-19, from navigating supply chain issues to the ongoing issues around with labour shortages, I remain thrilled and very proud to be part of this one of a kind, niche industry that supports spill response and risk-based work across this country. I am honoured to send a shout out to all of our CERCA members throughout Canada and commend them for what they do to minimize risk across facilities and transportation networks from coast to coast to coast.

I sincerely look forward to catching up with each and every member in Saint John.

Regards,
David Hill

MEET THE CERCA TEAM

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Nothing is Routine:

A Day in the Life of the Canadian Emergency Hazmat Responder

By Paul Adair,
CERCA: The Responder Staff



The life of an emergency responder can be stressful, strenuous, and exhausting, but it can also be exhilarating, fulfilling, and fun. Emergency response is all of this and more.

Here we look to pull back the curtain on what a typical day in the life means for Canadian emergency responders, if such a thing even exists, and what it takes to be a part of this challenging, yet rewarding, industry.

John Stull started out in this business saying, “I’ll do this until something better comes along.” Now almost 40 years later, he still hasn’t found anything better than emergency response and remains committed to an industry he loves. Stull manages the day-to-day

operations of GFL Environmental – Hamilton and he understands that a ‘typical day’ is bit of a misnomer in emergency response, and that every day has the potential of bringing a new challenge or something completely different.

“Our days are filled with planning and, while we hope for the best, in this industry there is never a day that goes exactly as planned,” says Stull. “That’s

why emergency responders must always be ready to respond in a safe manner to any situation, at any time, and constantly keep our training up to date and ensure our equipment and vehicles are ready to go out the door at a moment’s notice.”

Dan Baverstock agrees. “We’re really at the whim of whatever happens to get called in and, because of this, there is





Emergency responders deploy and maintain a river boom to eliminate the risk of hydrocarbons migrating down stream. Photo courtesy of Drain-All Ltd. (A Division of GFL)

no such thing as typical day in the emergency response industry. Our standard day might start out on paper like anyone else's – eight hours at the office and then go home – but any incident that gets tacked onto that day can fundamentally change the nature of what you're going to do, or how long it's going to take you."

Baverstock has been with Nucor Environmental Solutions for nearly a



▲ Emergency responders flare off a damaged LPG tank car prior to it being dismantled. Photo courtesy of Drain-All Ltd. (A Division of GFL)

◀ GFL Environmental training on a controlled magnesium fire. Photo courtesy of GFL

And, when emergencies do happen, clients across the country are able to call upon a selection of centres to get there quicker, provide different assets, and rely on different knowledge bases for a wide array of scenarios.

decade and works as the company's Team Lead for Vancouver Island, as well as all the surrounding, smaller islands. He came into emergency response in 1988 through wildland firefighting when, after being hired by a company, he took every opportunity to train himself for every type of emergency response the company might require.

His versatility and desire to learn has served Baverstock well throughout his career.

"I don't believe there is anything in this industry that can be called a 'general response,'" he says. "Today we might head out to clean up some oil that leaked out of a transformer. Tomorrow we could be on a multi-day event. The next day,

we're teaching a course. You never know what's going to happen, and that's what I love about this industry."

Baverstock is not alone in this line of thinking, and for many in this industry it is the sudden unexpectedness of the job that is the best part of being an emergency responder.

Evan Foley is an Operations Manager for Nucor Environmental Solutions based out of Surrey, British Columbia. In his current role, he spends less time responding to emergencies in person than he used to, and instead uses his experience to guide teams out in the field.

"I'd love to go to every single call but, when you get four calls coming in a day and they're spread out over 300 kilometres, someone has to stay back and support the teams over the phone and walk them through how to do the job remotely," says Foley. "Plus, there is a lot that goes into becoming a top-level team that most people wouldn't think of when they consider emergency response. In addition to all the preparatory work to make sure our teams are ready for when they are needed, we also have to do all the other things that go into running a business."

Even so, Foley relishes those times when he is able to leave the office and tackle something truly interesting.

"I still get an adrenaline rush whenever I am called out, and that's part of the reason I have dedicated the last seven years of my life to this industry," he says. "There is absolutely no shred of me that wants to sit behind a desk all day, every day. No bueno. Not happening. Emergency response is more than just a job for me; it's a passion and it's part of everything I do in my life."

Balancing work/life

Despite the thrill that comes with working in the emergency response industry, there is also often a constant sense of urgency to the job, especially when the call comes in. This can be problematic considering the random nature of an emergency, which does not keep to a schedule or cares about weekends, vacations, or family commitments. This on-call nature of this job can make it challenging for the emergency responder to find a healthy work/life balance and time for self-care.



Incidents happen night or day. Here the GFL team offloads cylinders of phosphine from a damaged trailer onto a new one. Photo courtesy of GFL

John Stull suited up and spraying neutralizer in a split-open rail car. Photo courtesy of GFL



"One of the hardest things I have had to do over the years is miss family gatherings, holidays, and things like birthdays," says Stull. "This job demands very long hours from you and puts you into countless stressful situations. And you don't always know where you might end up or what you might be doing. This makes it incredibly difficult to set – or stick to – plans with family and friends."

"We may be scheduled to work from 7:30 a.m. to 3:30 p.m. but things happen at all times of the day, so not always being there for family can be the toughest part of this job," adds Foley. "I'm lucky that I haven't had to miss a Christmas yet, but I've worked every other day of the year. If you're single, find someone who will put up with a lot because the people who end up in this world are constantly busy, and it's not easy for us to slow down for a life outside of work."

Other common challenges faced by emergency responders in the field tend to be logistical; having the right equipment on hand for specific situations, working remotely, and ensuring that there is an adequate workforce on site to tackle even the largest incidents.

"One of the most difficult parts of working in this industry is just making sure that we're where we need to be, with the stuff we need, when we need to be there," says Baverstock. "But to be honest, I've done this job long enough that I don't see these kinds of things as being challenges anymore; it's just all part of doing the job I love."

The impact of CERCA

The job of the emergency responder has changed so much in the years since the Canadian Emergency Response Contractors' Alliance (CERCA) was first formed. In addition to the new tools and innovations that have made the job more efficient and easier for emergency responders, the industry is also safer, thanks in large part to the establishment of standards championed by CERCA and its partners and affiliates.

"I've been doing this for almost 35 years, and I've seen the tremendous difference CERCA has made in this industry," says Baverstock. "Having a group whose mission is to standardize emergency response approaches has made it so that nobody has to be left to their own devices to do what they think might

be best. This has made the transportation of dangerous goods across Canada, whether that's by road, rail, or sea, much safer for everyone involved, and that has been a great thing to see over time."

By bringing stakeholders from all facets of the Canadian dangerous goods emergency response industry together under one banner, CERCA has also helped to make the business much more professional – and cordial – than it once was. This makes it easier for the next generation of emergency responders to step up and take their place.

"When I started out, I remember there were lots of angry, old guys yelling and screaming. But now, with all the younger people coming up, we don't act like a biker gang anymore," says Foley. "The companies working in this industry today are more like high-performance sport teams, where we all support each other both inside and outside of work. And that's how we find our success today."


Emergency response can provide a rewarding career path for anyone who knows what it is they are getting into. Looking back on their own individual experiences as being emergency responders, Baverstock, Stull, and Foley each have advice for those looking to follow in their footsteps and be part of this important profession.

"I would tell anyone getting into this industry just to make sure that they research the job first and talk it over

with their family," says Stull. "The job and lifestyle of an emergency responder is not for everyone. This can be a great industry because of the people you meet and because no two days are the same, but you need to know that it can also grind you down if you let it."

"Emergency responders quite often get lost in the response," says Baverstock. "What I mean by that is, when it's time to go – BAM! – the trigger's pulled and away you go, but you don't always think about what the impacts are to the others around you. If I were starting out again, I would tell myself to try and find a healthier work/life balance, which is good advice for anyone thinking about being an emergency responder today."

Foley believes that anyone considering the industry needs to work hard, be comfortable with being uncomfortable, and have the ability to show compassion.

"I think that the biggest thing is to be able to step out of your comfort zone," says Foley. "Emergency responders go in and see things that are gross, unpleasant, and nasty, and we all deal with people experiencing their worst days. You have to have empathy and be willing to listen to learn. It's those of us who sit down and listen to what the more experienced people have to impart who end up being successful in this business. If you can do that, you too will become a great emergency responder." 



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Celebrating 25 Years of CERCA



By Paul Adair,
CERCA: The Responder Staff

Responders attending to a 2005 tractor trailer accident near Halifax on Highway 102.



Today, the Canadian Emergency Response Contractor's Alliance (CERCA) brings stakeholders together from across the Canadian dangerous goods emergency response industry, all in the name of establishing a more standardized and professional national emergency response network.

Now celebrating 25 years since it was first established, CERCA is taking the time to look back on its pivotal role in transforming the emergency response environment in Canada, and to reflect on just how much has changed since 1997.

Prior to CERCA, various industries working with dangerous goods would police themselves regarding their emergency response efforts. Larger companies would then maintain in-house



The transportation of dangerous goods by rail is safer today thanks to the efforts of CERCA and its members.

response teams that took care of any incidents. At the time, many of these teams were comprised of full-time employees with other jobs, who would drop what they were doing and rush out to respond when needed, even if that meant helping the competition.

“There was a kind of informal mutual aid agreement between companies, and it worked well for what it was but, over time, it became clear it wasn’t the best of situations,” says Bob Goodfellow, an advisor for Drain-All Ltd. (A Division of GFL). “Companies were starting to realize they couldn’t afford to be without their workers during an incident because any response would risk shutting down production. And that’s why they started relying on the emergency response contractors instead.”

Before CERCA

For those like Goodfellow who lived through those early days of emergency response contracting, it was almost like the ‘Wild West’ where anything and everything was accepted. Thirty and 40 years ago, there was little in the way of structure in the industry, and the role of ‘emergency responder’ was very loosely defined.

“It was basically a free-for-all, there were little to no regulations, and there were barely any standards,” says Goodfellow. “In Ontario at least, most of the environmental response business grew out of the septic waste business – those guys that had the trucks and the vacuums to suck up the mess. That’s why

“Before CERCA, it was basically a free-for-all and there were little to no regulations, and there were barely any standards.”

today you still hear it said in our industry, ‘We don’t do sh*t!’”

Over the course of his career, Goodfellow has responded to hundreds of highway, rail, and industrial emergencies, and he was there to witness the very beginnings of CERCA. As such, he has seen firsthand how the organization has had a positive impact on the industry since its formation.

“When I was first starting out, nobody seemed to care if you were licensed or if you were even qualified,” says Goodfellow. “You would see these farmers and ‘mom and pop’ trucking operations show up on site, equipped with just a broom and a shovel to sweep up whatever mess was on the ground. I remember the competition being quite fierce. There were times when you would

be called out on site and somebody else would already be there doing the job, and – although I never saw it for myself – you would hear the stories about tempers flaring up and people being forcibly thrown out. It was just chaos.”

In 1992, the Transportation Emergency Assistance Plan (TEAP) Committee of the Canadian Chemical Producers’ Association (CCPA), now called the Canadian Industry Association of Canada, created an Emergency Response Contractor Task Force that could provide a greater sense of stability and safety in this industry, and hopefully reign in some of the chaos. The task force was initially made up of members of the CCPA (now CIAC), Transport Canada, railway carriers, and emergency response contractors, as well as additional stakeholders who joined up over the next few years.

Then, in 1997, the TEAP committee redefined its goals to reflect the industry’s support for their efforts, which led to the creation of the Canadian Emergency Response Contractor’s Alliance (CERCA). CERCA made it so that if emergency response contractors wanted to be part of this industry, they would first need to follow a standard and have tested and verified equipment that is safe and suitable for the job.

“Today everybody has a set of standards to follow, and they understand their role in this business,” says Goodfellow. “The ‘diesel in the ditch’ tow truck guys know what licenses they need and what equipment is required and, for the

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most part, they leave the more serious incidents, like train derailments, to the companies with higher expertise and qualifications. That means that our clients who rely on us can have a greater assurance that the job is going to be done right.”

A landmark moment for CERCA was in 2001-02, when the organization conceded that contractors, and not industry, would be a better fit to direct the future of emergency response in Canada. This signalled a new mindset for CERCA and opened the

doors for new types of contractor to join, and effectively ended what was described by some as the ‘old boys’ network.

Goodfellow considers himself fortunate to have been made the very first Contractor Chair in 2002 and describes the organizational leadership prior to contractors taking charge as being a group of ‘hard-nosed, type-A personality types.’

“I can remember there being some very heated discussions between us and them and, as contractors, we didn’t

really have a hand in our own destiny,” says Goodfellow. “But then industry decided that emergency response was something that they no longer wanted to drive, and that they would rather act as participants. It was the contractors who took over the organization and grew CERCA to where we are today.”

A spirit of collaboration

Over the years, there have been countless incidents where CERCA has been called upon to respond. But for those who are part of this industry, the Lac-Mégantic rail disaster stands out as being something different.

In the early morning of July 6, 2013, a 73-car freight train carrying Bakken crude oil derailed in the town’s centre, killing 47 and leveling more than half of Lac-Mégantic’s downtown. In the immediate aftermath, CERCA was asked to participate with the Emergency Task Force overseeing this incident to review and recommend changes.

“Lac-Mégantic was a demonstration of how CERCA members all could come together for a common cause,” says Goodfellow. “We might all be contractors who will fight tooth and nail in the streets to stay successful, but our phone lists are also CERCA membership lists. And when the chips are down and you get a call from a competitor who’s a CERCA member, you lose any sense of competitiveness and say, ‘Okay, how can I help?’”

Since it was formed 25 years ago, CERCA has grown to become much tighter and close-knit, with its members carrying tremendous respect for anyone working in this industry. Looking ahead, CERCA will continue to set the highest of standards when it comes to emergency response. The transportation of dangerous goods is ever evolving and, as more technologies, products, and innovations enter the market, there will always be new challenges needing CERCA’s expert guidance.

“My crystal ball is not great, but it’s like every five or 10 years something big happens to pique the interests of regulators, manufacturers, and shippers,” says Goodfellow. “Fortunately, I don’t think there is any other group in the world like CERCA, which works diligently behind the scenes to ensure our emergency response industry here in Canada is ready to take on whatever may come.”






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Andy Ash Director, Dangerous Goods (Toronto) (905) 953-8991	Jean-Pierre Couture Transportation of Dangerous Goods Specialist (Montreal) (450) 473-4459	Curtis Myson Transportation of Dangerous Goods Specialist (Edmonton) (780) 992-8417
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Remembering Randy Badiuk

By Paul Adair,
CERCA: The Responder Staff



In April, emergency response service providers across Canada were saddened to hear of the passing of Randolph 'Randy' Badiuk; a true legend in the industry whose presence will be sorely missed.

Randy built an impactful career in this industry over three decades, first starting out with Harold Marcus Ltd., and moving up through the company before eventually heading up its safety committee. In later years, Randy would set out and manage his own highly effective response unit through CDT Strategies. In this role, he would regularly conduct safety outreach programs with community and environmental groups, as well as provide training to the Ontario Provincial Police and other enforcement agencies, fire departments, and response contractors across Eastern Canada.

"Randy's passion for safety would elevate every organization he touched," says PDI Bulk's Vice President, Rick Standish. "And while everybody respected Randy for being the expert he was, he was loved for being so much more. Randy really cared about people, and always worked to do the right thing. In fact, that was one of the things he was often fond of saying, 'Let's do the right thing today.'"

Standish first met Randy at a Chemistry Industry Association of Canada Responsible Care meeting, where he was immediately struck by Randy's presentation style, vision, and commitment to safety. When Randy left Harold Marcus in 2016, Standish made sure to reach out to have him work with the PDI team.

"I have never met anybody so committed to safety in my life, and that's why he was so successful," says Standish. "For Randy, it wasn't about money or being a profitable business; he just wanted to help companies and responders in this sector. He would often remind us of our goal to improve standards so that everyone would go home safe at the end of the day."



Randolph 'Randy' Badiuk

"Randy really cared about people, and always worked to do the right thing. In fact, that was one of the things he was often fond of saying, 'Let's do the right thing today.'"

At the time of his passing, Randy was regarded as one of the most qualified emergency response professionals in Canada, if not North America. His vast knowledge and expertise enabled companies to receive and process safety data better, from the macro-scale, down to a granular level, which then enabled them to focus on areas of improvement to ultimately operate a safer fleet and a better business. Randy had a real knack for looking at new ways to improve response with exceptional methodologies, custom equipment, and a very open mind to continuous improvement with response.

Most importantly though, Randy was a friend, a colleague, and a mentor, and was a true champion for the emergency response industry.

"It will be damn near impossible to find someone who shares his moral compass, experience, and passion for safety," says Standish. "Randy influenced anyone who was lucky enough to work with or learn from him, and his passing is a major loss for the emergency response community. You rarely find guys like Randy and, to be honest, I don't think I've ever met anybody else quite like him."

Outside of work, Randy was a dedicated husband, father, and grandfather, and everybody who knew him speaks of his generosity with Leafs tickets and his humble nature, as well as his rather 'unique' brand of comedy.

"Randy could tell the best bad jokes and we all knew him for those bad jokes," says Standish. "I wouldn't always call them funny, but they would always lighten the mood and you'd catch yourself laughing. His sense of humour was certainly one of a kind and we're all going to miss that. For the entire team at PDI, we continue to remember Randy fondly and honourably. He made a real impact on everyone he worked with, and his legacy lives on because he has forever changed the way many people look at emergency response, safety, and compliance." ❧

Got Something to Say?



We Want to Hear It!

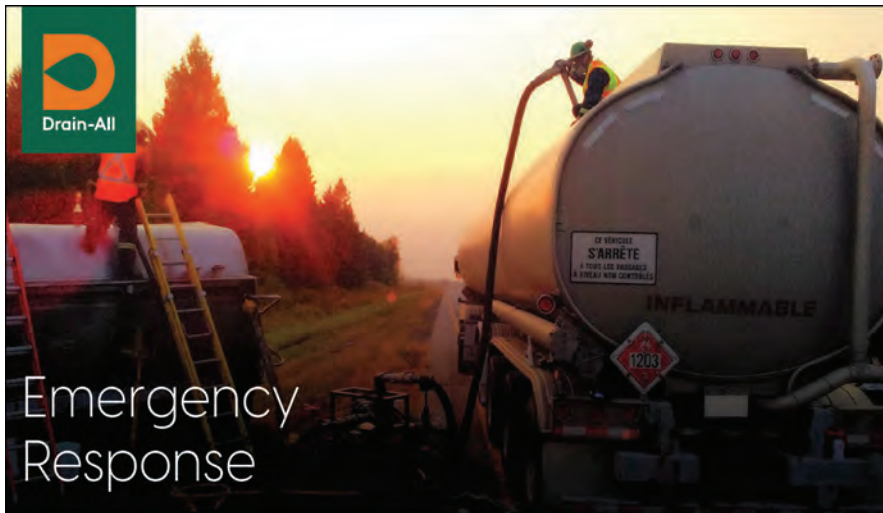
We've all got stories to tell.

If you're a member of CERCA, we want to hear about your encounters while on-the-job, from a difficult or usual project, to how your company worked collaboratively with another contractor to resolve an issue, to emergency mitigation training your team recently completed—or whatever you'd like to share.

We just might run your story in an upcoming issue of the magazine. Send a 100-word abstract to **David Hill** (david.hill@gflenv.com) and **Andy Jeves** (andyj@nucorenv.ca) for consideration. If your idea is chosen, we'll follow up with a word count and deadline.



**Submitting an idea does not guarantee publication.*



Emergency Response

Experience, expertise and training are essential in an emergency. Drain-All has more than 35 years of experience providing emergency response services for industrial, utilities, municipal, institutional, commercial and residential customers. Drain-All has the competencies, capability and specialized equipment to contain and manage spills after mishaps and accidents.

Our emergency response technicians are highly trained and equipped to safely manage emergency incidents of all kinds. This includes emergency situations where petroleum products, chemicals and hazardous and non-hazardous materials have been released.

Drain-All's services include all aspects of handling an emergency event, including:

- Immediate activation of our emergency response team and specialized equipment, 24/7
- Ensuring proper notification to relevant authorities
- Assessment of the incident and product identification
- Containment, collection and transfer of product
- Transportation for recovery or disposal
- Soil and groundwater remediation
- All safety considerations

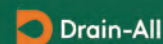
Drain-All is one of just a few carriers in Ontario that maintain an "Excellent" CVOR safety rating with the Ministry of Transportation. We achieve this by adhering to all Ministry safety rules and regulations, extensive driver training and fleet maintenance.



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DRAINALL.COM



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24/7 365

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Calgary, AB
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Winnipeg, MB
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Environmental Spill Experts — Consulting
Fentanyl, Meth and Drug Lab
Hazardous Cleaning + Detection
Trauma and Crime Scene Cleanup
Gross Decon Shower Rental

Environment and Climate Change Canada: Providing Expert Scientific Advice During Environmental Emergencies



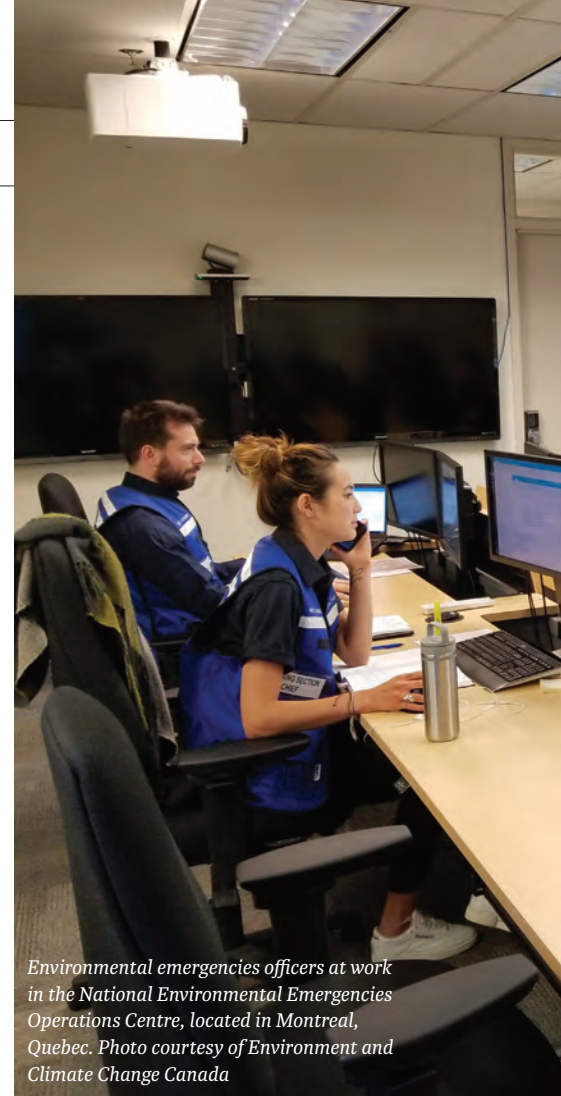
An ECCC environmental emergencies officer recording data at a site of a 2019 asphalt spill from a truck into the water. Photo courtesy of Environment and Climate Change Canada

By Alexandre Lamarre, Senior Officer, Preparedness and Response, National Environmental Emergencies Centre, Environment and Climate Change Canada



Environment and Climate Change Canada (ECCC) takes a comprehensive approach to protect Canadians and their environment from pollution emergencies. This entails providing science-based advice that aims to better prevent, prepare for, respond to, and recover from environmental emergencies.

ECCC administers laws and regulations that organizations and individuals must comply with to protect the environment. During environmental emergencies, ECCC ensures that all reasonable measures are taken to protect the environment as mandated by legislation, including the Canadian Environmental Protection Act, 1999, the Fisheries Act, the Emergency Management Act, the Species at Risk Act, and the Migratory Birds Convention Act, 1994.



Environmental emergencies officers at work in the National Environmental Emergencies Operations Centre, located in Montreal, Quebec. Photo courtesy of Environment and Climate Change Canada

National Environmental Emergencies Centre and Operations Centre

ECCC's National Environmental Emergencies Centre (NEEC) receives, triages, and responds to reports of pollution. Available 24/7 to coordinate and provide scientific advice, the NEEC works to ensure that all reasonable measures are taken to mitigate impacts from environmental emergencies. Over the past several years, the NEEC has undergone significant structural change to better respond to the needs of the environmental emergency management community.

From 2012 to 2017, NEEC's response model operated with a single Duty Officer system—with one person dedicated to response at any time. Operating with this response model could be challenging at times, as it was more difficult to scale up to respond to large-scale incidents, or to multiple incidents requiring support from the NEEC.

Because of this, in 2017, the NEEC took on the significant task of overhauling their emergency response operations and began developing the National



Environmental Emergencies Operations Centre (NEEOC). Based on the principles of the Incident Command System, a response framework was created that involves rotating operational teams dedicated to response, which are supported by an emergency operations centre. After beta testing this system, the NEEOC became operational in 2020.

The NEEOC operates Monday to Friday, 9 a.m. to 4 p.m. (eastern standard time) and, on nights and weekends, the NEEOC functions are performed by the NEEOC Planning Section Chief/NEEOC Operations Section Chief and NEEOC Manager. Should there be a need, the NEEOC can also be reactivated during any off-hour period.

While NEEC's headquarters is situated in Montreal, Quebec, additional environmental emergency officers are also stationed in key marine areas across the country: Dartmouth, Nova Scotia, St. John's, Newfoundland and Labrador, and Vancouver, British Columbia. With this system in place, the NEEC can quickly deploy officers on-site to help at the scene of an emergency.

Overall, this framework ensures a flexible and adaptable response to changing emergency needs as well as a robust and a coordinated support system. It has enabled the NEEC to provide consistent, reliable, and dedicated resources 24/7. It has also resulted in an improved and more consistent response to small incidents, and a more coordinated and thorough support system for larger incidents.


Supporting our partners

The NEEC's mandate revolves around the four pillars of environmental emergency management: prevention, preparedness, response, and recovery. Environmental emergencies officers work closely with experts from across the country, including wildlife biologists, meteorologists, oil-spill chemists, and technical specialists, to provide trusted, expert advice to assist agencies, responsible parties, and industry in making environmentally sound decisions. The NEEC supports more than 50 external partners, including the Canadian Coast Guard, Transport Canada,

Health Canada, provincial and territorial departments of the environment, Indigenous Peoples, the United States Coast Guard, and more.

The NEEC coordinates scientific support services during environmental emergencies, including but not limited to bringing together scientific and technical advice for cleaning up hazardous material spills in all environments, organizing emergency preparedness and response activities to assist on-the-ground responders, and providing specialized services and information to incident commanders. These services can include trajectory modelling, site-specific weather forecasting, behavioural analysis of hazardous substances, and shoreline clean-up assessment and remediation advice.

Additionally, NEEC's geomatics specialists can prepare digital sensitivity maps using geospatial resource databases, satellite imagery, and other tools. Environmental emergency responders can then use this information to help guide their decisions. Sensitivity maps contain details about local environmentally sensitive areas and seasonal considerations that could affect key physical, biological, and cultural resources during an emergency. This information is gathered from federal, provincial and territorial, municipal, and community sources. Traditional Ecological Knowledge (TEK) is also incorporated to improve these geospatial maps.

In the spirit of striving for excellence to protect the environment from environmental emergencies, the NEEC is dedicated to collaborating with partners, leveraging our partners' scientific expertise, and improving our coordination and information sharing. We look forward to continuing to work together in these efforts. 

Alexandre Lamarre has worked at the National Environmental Emergencies Centre in Montreal, Quebec since 2014 mainly as an Environmental Emergency Officer. As part of the Central, Prairies and North team, Alexandre is responsible for partnership with the authorities and stakeholders in Saskatchewan and Manitoba. When incidents of significant pollution occur in Canada, the National Environmental Emergencies Centre's Environmental Emergency Officers provide expertise and oversight to the response activities to ensure the environment is adequately protected.

Meet CERCA's Contractor Members

From all facets of the Canadian dangerous goods emergency response industry, the contractor members of the Canadian Emergency Response Contractors' Alliance comprise a sound emergency response network in Canada. Learn more about the teams offering emergency response services across our country.



ACCUWORX INC.

Chris Nicholson

Head Office: 220 Superior Boulevard

Mississauga, ON L5T 2L2

Tel: (416) 410-7405

Emergency Tel: (877) 898-7222

<http://www.accuworx.ca>

christophernicholson@gflenv.com

About: Clients rely on ACCUWORX Inc. to identify the most practical and efficient methods to manage, mitigate, and remediate hazardous releases to both land and water, including train derailments, trailer rollovers, fuel spills, and chemical spills. The team evaluates each specific situation before providing an appropriate course of action to contain the site. To any hazardous release, ACCUWORX can deploy a team of experienced, NFPA 472 hazardous materials technicians equipped with the proper tools and personal protective equipment. The company is TEAP III verified, and its technicians are crude oil spill response specialists with advanced tank car training and have SVOP and MED-A3 training for marine responses.



DRAIN-ALL LTD. (A Division of GFL)

Jeff Hoover

Head Office: 3385 Hawthorne Road

Ottawa, ON K1B 4Z

Tel: (613) 739-1070 ext. 297

Emergency Tel: (613) 219-1174

<http://www.drainall.com>

jeff.hoover@drainall.com

About: Drain-All has more than 35 years' experience providing emergency response services for industrial, utilities, municipal, institutional, commercial, and residential customers. Drain-All has the competencies, capability, and specialized equipment to contain and manage spills after mishaps and accidents. Drain-All's emergency response technicians are highly trained and equipped to safely manage emergency incidents of all kinds, including emergency situations in which petroleum products, chemicals, and hazardous or non-hazardous materials have been released.



GFL ENVIRONMENTAL

David Hill

Head Office: 500 – 100 New Park Place
Vaughan, ON L4K 0H9

Tel: (905) 326-0101, ext. 60307

Emergency Tel: (416) 458-9096

<http://gflenv.com>

david.hill@gflenv.com

About: GFL Environmental skillfully assists customers with the careful planning and preparation of organized response to a potential hazardous materials incident. The team works with customers to provide a comprehensive emergency management and response service, including plan development, training, and exercises to support Transport Canada's Emergency Response Assistance Plan (ERAP), ECCC's Environmental Emergency (E2) Plans, spill contingency plans, and more. GFL offers immediate and effective intervention to stabilize, manage, and remediate a range of emergency situations, including train derailments, truck rollovers, tank overfills, and uncontrolled releases. On land or water, their trusted teams can assess any situation and coordinate with others to deliver an efficient and effective course of action. GFL's primary emergency response locations and support network are strategically located to expand their service capacity across North America.



NUCOR ENVIRONMENTAL SOLUTIONS LTD.

Andy Jeves

Head Office: 2 – 5250 185A Street

Surrey, BC V3S 7A4

Tel: (604) 910-6796

Emergency Tel: (844) 542-9628

<http://www.nucorenv.ca>

andyj@nucorenv.ca

About: NUCOR Environmental Solutions' emergency response team is highly trained, equipped and meets or exceeds all relevant regulatory standards. The personnel have the ability to rapidly deploy to a wide variety of environmental emergencies and all classes of dangerous goods, like bio-hazard response, confined space rescue, hazardous material response, industrial firefighting and wildland fire protection, land spill response, rail response, safety training and consulting, and water spill response. With office located throughout western Canada, the team also provides safety training and consulting to a wide range of industries.



RESPOND. RECLAIM. RENEW.

QM

Kyle Gravelle

Head Office: 4 – 10 Kenmore Avenue

Stoney Creek, ON L8E 5N1

Tel: (647) 329-1034

Emergency Tel: (877) 378-7745

<http://www.qmenv.com>

kyle.gravelle@qmenv.com

About: The QM emergency response team specializes in the safe management of contaminated materials, whether it's a chemical or fuel spill, a tanker rollover, a train derailment, or the release of toxins into soil or water. The team can quickly contain the site, assess the damage, and develop a plan to safely mitigate and dispose of hazardous materials. It also draws on other QM divisions for soil and water remediation, hazardous materials abatement, and demolition / decommissioning to handle the most complex incidents.



RAPID RESPONSE INDUSTRIAL GROUP

Don Schuilenberg

Head Office: 397 – 52458 RR 223

Sherwood Park, AB T8A 5V1

Tel: (780) 922-0811

Emergency Tel: (844) 774-4911

<https://rapidresponseind.com>

don@rapidresponseind.com

About: Rapid Response Industrial Group provides 24/7 HAZMAT emergency response to road, rail, fixed facility, and government agencies. The emergency response team has access to private charter flights to quickly contain the site, assess all damage, and develop a sound action plan to safely mitigate spills, releases, pandemic outbreak, pipeline release, or motor vehicle accidents. Rapid Response also provides waste disposal options and a one-stop-shop for all your HAZMAT needs.



RST

Shawn Reilly

Head Office: 485 McAllister Drive

Saint John, NB E2L 4H6

Tel: (506) 634-2329

Emergency Tel: (877) 624-8800

<http://www.rsttransport.com>

reilly.shawn@rsttransport.com

About: RST's experienced team has prepared and trained to be ready should a hazardous or non-hazardous material be unintentionally released. With years of extensive experience in mitigating both hazardous and non-hazardous product releases, the team has will respond quickly and efficiently throughout Atlantic Canada. RST's emergency response services team is available 24/7 through its Emergency Call Centre.



SPARTAN RESPONSE

Kevin Wallace

Head Office: 11 – 41 Brockley Drive

Hamilton, ON L8E 3C3

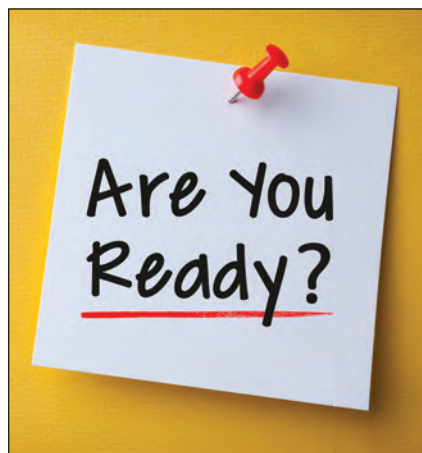
Tel: (905) 573-1010

Emergency Tel: (833) 573-1010

<https://spartanresponse.com>

kwallace@spartanresponse.com

About: Spartan Response has become an emerging leader in emergency spill response, confined space, high angle rope access, industrial cleaning, hydro-vac truck and waste disposal, HAZMAT decontamination, worksite safety and NFPA training, equipment sales, and engineering. Spartan's service capabilities provide streamlined project coordination, rapid field response, and cost efficiencies executed by a highly qualified field operations team. Spartan offers both scheduled and 24/7/365 emergency response services and is committed to regulatory compliance, ongoing technical skills and competency training, and the acquisition of equipment.



Would you like to see your company logo and information here?

If yes, learn more about the many benefits of CERCA membership at www.cerca-aceiu.ca.



SRS

Max Thevenot
Head Office: 235090 Wrangler Drive
Rocky View County, AB T1X 0K3
Tel: (403) 919-0441
Emergency Tel: (844) 577-4766
<https://www.usecology.com/service/high-hazard-and-rail-response-srs>
max.thevenot@usecology.com

About: SRS, a US Ecology company, provides international response services for highly hazardous and volatile events such as train derailments, well and pipeline emergencies, ship fires, over-the-road incidents, industrial fires, clandestine drug labs and WMD events and drills. SRS personnel are renowned for their expertise in managing large-scale emergencies involving all classes of hazardous materials and dangerous goods.



TERRAPURE

John Stull
Head Office: 52 Imperial Street
Hamilton, ON L8L 4E3
Tel: (905) 548-5895
Emergency Tel: (800) 567-7455
<http://www.terrapureenv.com>
jstull@terrapureenv.com

About: Terrapure's team responds to environmental and transportation-related emergencies around the clock, across Canada, and is equipped with the latest cleaning, spill containment, and air monitoring equipment for the reliable and safe handling of almost any type of material, in almost any type of incident. Terrapure maintains a Canadian network of qualified responders, technicians, safety professionals, hazardous waste experts, and other specialized resources. The emergency response team, which offers spill containment and clean-up and on-call service, performs services in accordance with federal, provincial, and local regulations regarding the removal, storage, handling, and disposal of all released materials



TERVITA

Troy Kizmann
Head Office: 13511 Vulcan Way
Richmond, BC V6V 1K4
Tel: (604) 214-7000
Emergency Tel: (800) 327-7455
<http://www.tervita.com>
tkizmann@tervita.com

About: Tervita's HAZMAT and spill response team responds to chemical, biological, radiological, and nuclear incidents and provides containment, neutralization, and clean-up for hazardous and non-hazardous waste. Tervita also offers confined space entry and rescue; emergency response training; chemical segregation and lab packing; remediation, demolition, and abatement; and waste management, transportation, and disposal. From industrial spills / leaks, train derailments, and fire or flood clean-up, to aircraft or marine incidents, motor vehicle accidents, material reactions, and more, Tervita's responders handle incidents requiring Level A through Level D personal protective equipment and provide services from assessment and clean-up to waste disposal and site remediation.



US ECOLOGY

Sean Munn
Head Office: 22153 King and Whittle Road
Tilbury, ON NOP 2L0
Tel: (519) 809-5701
Emergency Tel: (888) 682-2900
<https://www.usecology.com>
sean.munn@usecology.ca

About: US Ecology maintains a constant state of readiness with certified experts and specialized equipment, providing unmatched 24/7/365 response coverage across North America for public agencies and private sector clients in the transportation, chemical, manufacturing, oil and gas, retail, and insurance industries. With fully integrated services, US Ecology offers convenience and reduced risk as your single trusted partner, working together with you every step of the way, from initial mobilization through final closeout.



We Are Canada's Environmental Emergency Service Providers

The Canadian Emergency Response Contractors' Alliance (CERCA) is an industry association comprised of stakeholders from all facets of the Canadian dangerous goods emergency response industry.

There are many ways you can get involved with the organization, whether it's through contractor or corporate membership, as a regulator advisor or associate member, or as a vendor member.

CERCA is proud to provide a network of sound emergency response in Canada. Regardless of the magnitude or complexity of the event you face, CERCA and its members have the experience and resources to get the job done right, 24/7/365.



CANADIAN EMERGENCY RESPONSE CONTRACTORS' ALLIANCE

MEMBERSHIP APPLICATION

www.cerca-aceiu.ca

CORPORATE INFORMATION

Company Name	_____	Address	_____
Contact Name	_____	Telephone No.	_____
Contact Title	_____	Facsimile No.	_____
Contact Email	_____	24 Hr / Toll Free No.	_____
Additional Location	<input type="checkbox"/> Yes <input type="checkbox"/> No	Address	_____
Contact Name	_____	Telephone No.	_____
Contact Title	_____	Facsimile No.	_____
Contact Email	_____	24 Hr / Toll Free No.	_____

WE ARE CANADA'S EMERGENCY SERVICE PROVIDERS

The **Canadian Emergency Response Contractors' Alliance (CERCA)** was founded in 1997 and is Canada's only national network of for-hire emergency response service providers. Members of CERCA enjoy the following key benefits:

ADVOCACY – CERCA advances the role of emergency response service providers by advocating for the highest possible industry standards, the proper recognition of emergency response training and accreditation, fair and practical business regulations, and the benefits of using CERCA Verified Contractors and other member service providers. On major issues affecting the emergency response industry, CERCA gathers all available information, formulates a credible position and acts to bring the industry together to speak as one voice. This gives all emergency response service providers across Canada stronger representation on major issues.

VERIFICATION – Emergency response contractors are verified for emergency response services based on the contractor's claimed capability. A Verification Team, comprised of a minimum of two people (preferably one shipper and one carrier) with emergency response experience, visits the contractor's site to review documentation and view equipment. The full verification report is published on the CERCA website for existing and prospective clients to review.

INDUSTRY, PUBLIC SAFETY AND ENVIRONMENTAL PROTECTION AGENCY RELATIONS – CERCA is represented by nationally and internationally-recognized industry partners such as: the Chemistry Industry Association of Canada (CIAC), Canadian Association of Chemical Distributors (CACD), the Canadian Petroleum Products Institute (CPPI), the Canadian Trucking Alliance (CTA), the Railway Association of Canada (RAC), and the Canadian Fertilizer Institute (CFI). CN Rail, Canadian Pacific Railway, and Transport Canada are active and ex-officio members of CERCA. Members have direct access to 'network' with and discuss business opportunities directly with the decision makers within these organizations.

BUSINESS SUPPORT AND DEVELOPMENT – CERCA gathers and disseminates valuable business information to its members in a timely and effective manner. Bi-annual meetings offer networking and showcasing opportunities. CERCA invites guest speakers to operating committee meetings and investigates cost items that might affect all members.

CERCA: THE RESPONDER – CERCA distributes a bi-annual magazine to thousands of key decision-makers throughout North America. The educational publication is filled with exclusive advertising opportunities and the latest industry updates from leading industry professionals.

BECOME A CERCA SERVICE PROVIDER TODAY! VISIT OUR WEBSITE ⇨ www.cerca-aceiu.ca

ORGANIZATIONAL BACKGROUND

Please enter a brief organizational background and what, in your opinion, would be the mutual benefit provided to and from your organization. Also include your geographical coverage area(s).

APPLICATION STATEMENT AND FEES

I hereby submit this application for membership with CERCA. I understand that submitting the application does not guarantee acceptance, further verification is required as well as Operational Committee approval, which will begin upon acceptance of this application.

APPLICATION TYPE **Contractor Service Provider / Corporate Member – Annual Fees \$1,500.00 per year**
Primary emergency response / remediation companies
Corporate entities with a vested interest in emergency response
Engineering and Consulting Companies

PAYMENT TYPE / AUTHORIZATION ☐ Cheque ☐ Electronic Funds Transfer (EFT) ☐ Other (specify)
Once application is reviewed and approved, Vendor members will be invoiced the annual fee

Printed Name

Signature

Position / Title

Date

CANADIAN EMERGENCY RESPONSE CONTRACTORS' ALLIANCE

MEMBERSHIP APPLICATION

**We Are Canada's Environmental
Emergency Service Providers**

www.cerca-aceiu.ca

APPLICATION REQUIREMENTS:

1. Must have a 24 Hour activation number in Canada, (provide on page 1 of this application)
2. Canadian Street Address Address _____
Telephone No. _____
Facsimile No. _____
3. Be able to provide verification of good standing with provincial worker's compensation board ☐ Yes ☐ No
4. To comply with Items 1-3 above, personnel and response equipment must reside in Canada ☐ Yes ☐ No
5. A minimum of two Team Leaders must be current on all elements of the *Training Matrix* ☐ Yes ☐ No
6. A minimum of two team members (excluding team leaders) must be current on all training requirements ☐ Yes ☐ No
7. 100% compliant with the *Basic Equipment List* ☐ Yes ☐ No
8. Can provide verification of \$5,000,000 of both Commercial Liability and Environmental Impairment Coverage ☐ Yes ☐ No
9. 100% compliant with the *Specialty Equipment* list if the commodity is identified in the Capability Chart ☐ Yes ☐ No

The contractor confirms that all information provided in this application to be correct and agrees that upon verification, should any of these conditions be found to be provided erroneously the application will be considered null and void.

Printed Name _____

Date _____

Signature _____

TRANSPORTATION EMERGENCY RESPONSE SERVICE PROVIDER (TERSP) STANDARD

The purpose of training guidelines is to establish criteria for on scene transportation emergency response personnel – Team Leaders and team members. As there are no agencies or documents that state an exact schedule for re-training, TERSPs under TEAP III are expected to meet this guideline whether in-house, for hire or mutual aid. CERCA is adopting the TEAP III requirements in the verification process.

Attendance at training sessions for individuals can be waived, provided that the demonstrated capability is documented. That is, the person responsible for training and the individual has provided written (signed) documentation that the capability has been demonstrated.

The training matrix does not include support personnel and Incident Commanders. The Incident Commander role is not fulfilled by a transportation emergency response service provider. In all cases, the TERSP works under the auspices of the responsible party or regulatory authorities (municipal, provincial or federal).

- Team Leaders: Trained to technician level as per NFPA 472
1. Responsible for selection of personnel and appropriate equipment for the response
 2. Complete and implement the site safety plan for the response team in conjunction with Incident Command.

Team members: Trained to the operations level as per NFPA 472.



Why CERCA

The mandate of the Canadian Emergency Response Contractors' Alliance (CERCA) is 'to provide and promote a sound dangerous goods emergency response contractor network in Canada.'

CERCA publishes a guide for verification of emergency response contractors including basic emergency response equipment requirements and training guidelines.

The Importance of Verification

The cornerstone of the Canadian Emergency Response Contractors' Alliance (CERCA) is the verification process whereby all contractors are verified for their emergency response capability based on the contractor's self-assessment. A Verification Team, comprised of a minimum of two people (preferably one shipper and one carrier) with emergency response experience, visits a contractor's site to review documentation and view equipment. All members of the Verification Team are required to undergo mandatory training.

Verification is NOT an audit, approval, or endorsement of a contractor. Verification only applies to the contractor's capability. Increased or reduced capability after the verification date may occur and it is the responsibility of the contractor to inform current and potential clients of such changes.

The CERCA Operating Committee meets bi-annually to ensure its objectives are being met and to discuss important issues related to emergency response in Canada. Contractors and stakeholders across Canada are invited to join and partake in CERCA activities.

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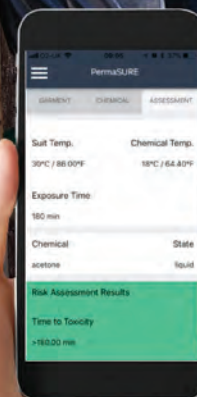


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PermaSURE can quickly and easily calculate safe-use times of 4000+ chemicals interacting with ChemMax 3. The app takes into account environmental temperature and the toxicity thresholds of specific chemicals.



info@lakeland.com
800-645-9291



Mark Your Calendars

— for —

CERCA'S Semi-Annual General Meeting

April 18 to 20, 2023

Harrison Hot Springs, British Columbia

Details will be shared on our website,
www.cerca-aceiu.ca, as they become available.



Association

Railway Association of Canada 14

Emergency and Environmental Response Contractors

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Emergency Response Contractors

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Fertilizer S.A.F.E. Program

Fertilizer Canada 15

First Responder Training and Resources

CN 6

Hazmat

Lakeland 27

Hazmat Emergency Response Training

CP - Canada Pacific 3

Hazmat Equipment and Supplies

WFR Wholesale Fire & Rescue Ltd. IBC

Hazmat Rental Equipment

Maxim Environmental & Safety Inc. 30

High Hazard Emergency Response and Firefighting

SRS Calgary 4

Industrial Services, Hazmat, and Emergency Response

Nucor Environmental Solutions Inc. 16-17

Innovative Environmental Industry Cleaners, Polyblaster, and HRR Probe Clean Solutions

Shoreline Distribution 6, 30

Lakeland College Emergency Training Centre

Lakeland College 13

Leader in Safe, Efficient Tank Transportation

RST Industries 11

Liquid Handling Solutions

Rain for Rent 6

Spill Response

Ontario Spill Response..... 15

Storm Drain Protection Systems

Safe Drain Stormwater Holdings Inc. OBC

Maxim
MAXIM Environmental and Safety Inc.
sales@maximenvironmental.com
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in @ f

A photograph of a hazardous materials response scene. In the center, a person in a white full-body hazmat suit with arms outstretched stands on a metal frame. To the left, a firefighter in full turnout gear is positioned. In the background, another firefighter and a fire truck are visible under a cloudy sky.

hazmat



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